

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
13/09/2020	100	0	n/a	n/a	n/a	n/a
14/09/2020	100	0	n/a	n/a	n/a	n/a
15/09/2020	100	0	n/a	n/a	n/a	n/a
16/09/2020	100	0	0	0	0	0
17/09/2020	100	0	1545	2432	0	0
18/09/2020	100	0	976	0	0	0,27
19/09/2020	100	0	1080	0	0	0
20/09/2020	100	0	0	0	0	0
21/09/2020	100	0	913	1523	0	0
22/09/2020	100	0	0	423	0	0
23/09/2020	100	0	824	405	0	0
24/09/2020	100	0	891	446	0	0,09
25/09/2020	100	0	850	588	0	0
26/09/2020	100	0	1167	586	0	0
27/09/2020	100	0	0	915	0	0
28/09/2020	100	0	975,6	527	0	0
29/09/2020	100	0	849,4	486	0	0,06
30/09/2020	100	0	1015,6	441	0	0
01/10/2020	100	0	0	496	0	0
02/10/2020	100	0	900,3	490	0	0
03/10/2020	100	0	814,7	442	0	0
04/10/2020	100	0	0	424	0	0
05/10/2020	100	0	932	477,5	0	0,05
06/10/2020	100	0	950,4	496	0	0
07/10/2020	100	0	1000	512	0	0,08
08/10/2020	100	0	1099	538	0	0,12
09/10/2020	100	0	0	458	0	0
10/10/2020	100	0	0	393	0	0
11/10/2020	100	0	0,0	420	0	0,09
12/10/2020	100	0	0	425	0	0
13/10/2020	100	0	0	427	0	0
14/10/2020	100	0	0,0	463	0	0
15/10/2020	100	0	0,0	520	0	0
16/10/2020	100	0	0,0	449	0	0
17/10/2020	100	0	0,0	426	0	0
18/10/2020	100	0	0	556	0	0
19/10/2020	100	0	911,6	579	0	0
20/10/2020	100	0	910,7	525	0	0
21/10/2020	100	0	882	496	0	0
22/10/2020	100	0	1027	556	0	0
23/10/2020	100	0	893	624	0	0
24/10/2020	100	0	912	541	0	0
25/10/2020	100	0	664	578	0	0
26/10/2020	100	0	963	614	0	0,52
27/10/2020	100	0	0	647	0	0

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
28/10/2020	100	0	0	580	0	0
29/10/2020	100	0	0	680	0	0
30/10/2020	100	0	0	632	0	0
31/10/2020	100	0	0	537	0	0
01/11/2020	100	0	0	559	0	0
02/11/2020	100	0	0	584	0	0
03/11/2020	100	0	0	597	0	0
04/11/2020	100	0	0	575	0	0
05/11/2020	100	0	0	674	0	0
06/11/2020	100	0	0	621	0	0
07/11/2020	100	0	0	482,8	0	0
08/11/2020	100	0	0	503	0	0
09/11/2020	100	0	1378,7	544	0	0
10/11/2020	100	0	0	596	0	0
11/11/2020	100	0	0	533	0	0
12/11/2020	100	0	3021	663	0	0
13/11/2020	100	0	0	527	0	0
14/11/2020	100	0	0	496	0	0
15/11/2020	100	0	0	534	0	32,46
16/11/2020	100	0	0	727	0	42,33
17/11/2020	100	0	988	523	0	0
18/11/2020	100	0	1016	629	0	0
19/11/2020	100	0	1068	686	0	0,10
20/11/2020	100	0	1024	599	0	0
21/11/2020	100	0	0	623	0	13,17
22/11/2020	100	0	863	517	0	0
23/11/2020	100	0	1366	668	0	0,12
24/11/2020	100	0	1290	585	0	0,20
25/11/2020	100	0	1201	562	0	0
26/11/2020	100	0	1377	627	0	0,08
27/11/2020	100	0	987	570	0	0
28/11/2020	100	0	806	509	0	0
29/11/2020	100	0	1004	533	0	0
30/11/2020	100	0	1135	581	0	0
01/12/2020	100	0	1265	537	0	0,12
02/12/2020	100	0	1252	637	0	3,32
03/12/2020	100	0	1300	642	0	0,18
04/12/2020	100	0	1208	629	0	0
05/12/2020	100	0	842	651	0	0
06/12/2020	100	0	1007	582	0	0
07/12/2020	100	0	993	608	0	1,29
08/12/2020	100	0	1087	613	0	0
09/12/2020	100	0	1011	624	0	0
10/12/2020	100	0	1068	614	0	0
11/12/2020	100	0	1031	625	0	0,13

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
12/12/2020	100	0	3073	534	0	0
13/12/2020	100	0	1812	617	0	0
14/12/2020	100	0	1100	625	0	0
15/12/2020	100	0	1061	643	0	0
16/12/2020	100	0	1431	573	0	0

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
13/09/2020	91	9	7681	1930	2721
14/09/2020	100	0	0	1543	2305
15/09/2020	100	0	0	1472	2326
16/09/2020	100	0	0	1675	2392
17/09/2020	100	0	0	1662	2676
18/09/2020	100	0	0	1587	2434
19/09/2020	100	0	0	1834	2209
20/09/2020	100	0	0	1532	1938
21/09/2020	100	0	0	1558	2309
22/09/2020	100	0	0	1444	2328
23/09/2020	100	0	0	1495	2329
24/09/2020	97	3	2903	1517	2743
25/09/2020	100	0	0	1350	2364
26/09/2020	100	0	0	1629	2108
27/09/2020	100	0	0	1628	1974
28/09/2020	100	0	0	1326	2312
29/09/2020	100	0	0	1312	2328
30/09/2020	100	0	0	1291	2869
01/10/2020	97,02	2,98	2575	1518	2664
02/10/2020	100	0	0	1406	2334
03/10/2020	100	0	0	1588	2102
04/10/2020	100	0	0	1503	1903
05/10/2020	100	0	0	1373	2328
06/10/2020	100	0	0	1437	2407
07/10/2020	100	0	0	1511	2376
08/10/2020	100	0	0	1492	2610
09/10/2020	100	0	0	1611	2464
10/10/2020	100	0	0	1577	2965
11/10/2020	100	0	0	1481	2213
12/10/2020	100	0	0	1339	2327
13/10/2020	100	0	0	1477	2321
14/10/2020	100	0	0	1381	2295
15/10/2020	97,01	2,99	2583	1488	2666
16/10/2020	100	0	0	1438	2330
17/10/2020	100	0	0	1759	2132
18/10/2020	100	0	0	2983	4851
19/10/2020	100	0	0	2125	3365
20/10/2020	100	0	0	1903	3041
21/10/2020	100	0	0	1330	2689
22/10/2020	100	0	0	2094	2664
23/10/2020	100	0	0	1506	2431
24/10/2020	100	0	0	1749	2252
25/10/2020	100	0	0	1469	1993
26/10/2020	100	0	0	1443	2231
27/10/2020	100,00	0,00	0	1338	2439
28/10/2020	100	0	0	1489	2270
29/10/2020	100	0	0	1870	2541
30/10/2020	100	0	0	1414	2590
31/10/2020	100	0	0	1639	3006
01/11/2020	100	0	0	1254	2383
02/11/2020	100	0	0	1427	2488
03/11/2020	100	0	0	1575	2658
04/11/2020	100	0	0	1485	2894
05/11/2020	100	0	0	2589	2951

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
06/11/2020	100	0	0	1600	2959
07/11/2020	100	0	0	1483	4250
08/11/2020	100	0	0	1328	4206
09/11/2020	100	0	0	1704	2610
10/11/2020	100	0	0	1445	2771
11/11/2020	100	0	0	1351	2776
12/11/2020	100	0	0	1468	3345
13/11/2020	100	0	0	1580	2875
14/11/2020	100	0	0	1251	2719
15/11/2020	100	0	0	1209	2485
16/11/2020	100	0	0	1595	2884
17/11/2020	100	0	0	1649	2904
18/11/2020	100	0	0	1580	2899
19/11/2020	100	0	0	1572	3206
20/11/2020	100,00	0	0	1859	3183
21/11/2020	26,74	73,26	63297	5612	47109
22/11/2020	61,81	38,19	32996	1467	19463
23/11/2020	100	0	0	1693	3322
24/11/2020	100	0	0	1738	3221
25/11/2020	100	0	0	1690	3050
26/11/2020	95,83	4,17	3603	1594	6021
27/11/2020	97,15	2,85	2462	1801	3631
28/11/2020	100	0	0	1489	2912
29/11/2020	100	0	0	1232	2540
30/11/2020	100	0	0	1603	3470
01/12/2020	99,72	0,28	242	1860	3868
02/12/2020	96,87	3,13	2704	1864	5238
03/12/2020	100	0	0	2899	4398
04/12/2020	100	0	0	5921	3736
05/12/2020	100	0	0	1397	4341
06/12/2020	100	0	0	1178	2582
07/12/2020	96,11	3,89	3361	1904	4874
08/12/2020	100	0	0	2079	3822
09/12/2020	100	0	0	2029	3635
10/12/2020	100	0	0	2114	3609
11/12/2020	100	0	0	1811	3645
12/12/2020	97,01	2,99	2583	1920	5564
13/12/2020	74,93	25,07	21660	2482	19162
14/12/2020	100	0	0	2050	3939
15/12/2020	100	0	0	1958	3586
16/12/2020	100	0	0	2179	3539

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
13/09/2020	91	9	7681	1591	195
14/09/2020	100	0	0	1781	279
15/09/2020	100	0	0	1746	292
16/09/2020	100	0	0	1713	272
17/09/2020	100	0	0	2165	404
18/09/2020	100	0	0	1914	309
19/09/2020	100	0	0	1908	240
20/09/2020	100	0	0	1546	191
21/09/2020	100	0	0	1744	260
22/09/2020	100	0	0	1749	271
23/09/2020	100	0	0	1773	269
24/09/2020	97	3	2903	1993	282
25/09/2020	100	0	0	1698	272
26/09/2020	100	0	0	1567	225
27/09/2020	100	0	0	1583	194
28/09/2020	100	0	0	1730	254
29/09/2020	100	0	0	1675	301
30/09/2020	100	0	0	1698	267
01/10/2020	97,02	2,98	2575	1740	264
02/10/2020	100	0	0	1780	260
03/10/2020	100	0	0	1821	322
04/10/2020	100	0	0	1518	204
05/10/2020	100	0	0	1742	257
06/10/2020	100	0	0	1761	298
07/10/2020	100	0	0	1739	302
08/10/2020	100	0	0	1945	355
09/10/2020	100	0	0	1911	291
10/10/2020	100	0	0	1576	229
11/10/2020	100	0	0	1686	276
12/10/2020	100	0	0	1753	263
13/10/2020	100	0	0	1704	324
14/10/2020	100	0	0	1717	243
15/10/2020	97,01	2,99	2583	1854	268
16/10/2020	100	0	0	1762	254
17/10/2020	100	0	0	1754	224
18/10/2020	100	0	0	2845	411
19/10/2020	100	0	0	2240	276
20/10/2020	100	0	0	1947	306
21/10/2020	100	0	0	1864	277
22/10/2020	100	0	0	1938	332
23/10/2020	100	0	0	1713	297
24/10/2020	100	0	0	1716	284
25/10/2020	100	0	0	1475	209
26/10/2020	100	0	0	1663	257
27/10/2020	100,00	0,00	0	1898	318
28/10/2020	100	0	0	1761	265
29/10/2020	100	0	0	1725	301
30/10/2020	100	0	0	1602	263
31/10/2020	100	0	0	1717	256
01/11/2020	100	0	0	1521	189
02/11/2020	100	0	0	1704	252
03/11/2020	100	0	0	1648	273
04/11/2020	100	0	0	1657	283
05/11/2020	100	0	0	1876	310

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
06/11/2020	100	0	0	1799	326
07/11/2020	100	0	0	1746	259
08/11/2020	100	0	0	1502	190
09/11/2020	100	0	0	1685	275
10/11/2020	100	0	0	1765	281
11/11/2020	100	0	0	1651	273
12/11/2020	100	0	0	1979	338
13/11/2020	100	0	0	1665	279
14/11/2020	100	0	0	1606	300
15/11/2020	100	0	0	1552	185
16/11/2020	100	0	0	2455	279
17/11/2020	100	0	0	1739	273
18/11/2020	100	0	0	1717	271
19/11/2020	100	0	0	1786	349
20/11/2020	100,00	0,00	0	1699	303
21/11/2020	26,74	73,26	63297	5692	205
22/11/2020	61,81	38,19	32996	1906	311
23/11/2020	100	0	0	2290	351
24/11/2020	100	0	0	1856	303
25/11/2020	100	0	0	1801	301
26/11/2020	95,83	4,17	3603	2103	337
27/11/2020	97,15	2,85	2462	1756	277
28/11/2020	100	0	0	1915	288
29/11/2020	100	0	0	1619	202
30/11/2020	100	0	0	1787	272
01/12/2020	99,72	0,28	242	1884	290
02/12/2020	96,87	3,13	2704	1784	292
03/12/2020	100	0	0	2670	371
04/12/2020	100	0	0	1841	336
05/12/2020	100	0	0	1752	247
06/12/2020	100	0	0	1537	201
07/12/2020	96,11	3,89	3361	1870	282
08/12/2020	100	0	0	2145	338
09/12/2020	100	0	0	2092	305
10/12/2020	100	0	0	1956	324
11/12/2020	100	0	0	1993	357
12/12/2020	97,01	2,99	2583	2165	476
13/12/2020	74,93	25,07	21660	2517	362
14/12/2020	100	0	0	2172	338
15/12/2020	100	0	0	2159	348
16/12/2020	100	0	0	2097	326

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
13/09/2020	100	0	0	29812221	72
14/09/2020	100	0	0	476396	73
15/09/2020	100	0	0	476117	78
16/09/2020	100	0	0	427590	77
17/09/2020	100	0	0	416723	80
18/09/2020	93	7	6000	429595	85
19/09/2020	99	1	1229	92663630	76
20/09/2020	100	0	0	23809494	77
21/09/2020	100	0	0	382802	79
22/09/2020	100	0	0	390503	83
23/09/2020	100	0	0	365495	77
24/09/2020	99	1	1215	425468	75
25/09/2020	100	0	0	554875	78
26/09/2020	99	1	1149	80977326	70
27/09/2020	100	0	0	21261592	73
28/09/2020	100	0	0	437543	76
29/09/2020	100	0	0	448940	78
30/09/2020	100	0	0	450311	73
01/10/2020	100	0	0	456794	77
02/10/2020	100	0	0	821901	78
03/10/2020	99	1	1172	91554191	70
04/10/2020	100	0	0	23721667	70
05/10/2020	99	1	717	410652	75
06/10/2020	100	0	0	347444	78
07/10/2020	100	0	0	420883	78
08/10/2020	100	0	0	382411	79
09/10/2020	100	0	0	444974	76
10/10/2020	99	1	1168	93950433	72
11/10/2020	100	0	0	22911394	67
12/10/2020	100	0	0	385343	80
13/10/2020	100	0	0	439049	75
14/10/2020	100	0	0	493126	76
15/10/2020	100	0	0	454186	77
16/10/2020	100	0	0	502632	78
17/10/2020	99	1	1169	93345431	71
18/10/2020	100	0	0	21005558	76
19/10/2020	100	0	0	464215	75
20/10/2020	100	0	0	392500	73
21/10/2020	100	0	0	488592	76
22/10/2020	100	0	0	508335	77
23/10/2020	100	0	0	643397	76
24/10/2020	99	1	1175	78917384	79
25/10/2020	100	0	0	23940249	72
26/10/2020	100	0	0	408692	78
27/10/2020	100	0	0	415429	78
28/10/2020	100	0	0	420692	80
29/10/2020	100	0	0	542869	78
30/10/2020	100	0	0	947902	79
31/10/2020	99	1	1188	83353275	72
01/11/2020	83	17	14423	22229260	85
02/11/2020	100	0	0	461572	77
03/11/2020	100	0	0	380076	78
04/11/2020	100	0	0	396808	78
05/11/2020	100	0	0	381563	76

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
06/11/2020	100	0	0	488497	87
07/11/2020	99	1	1170	97124308	72
08/11/2020	53	47	40800	20137972	95
09/11/2020	100	0	0	640968	82
10/11/2020	100	0	0	414345	78
11/11/2020	100	0	0	374124	82
12/11/2020	100	0	0	498795	93
13/11/2020	100	0	0	397046	88
14/11/2020	99	1	1138	84446316	79
15/11/2020	100	0	0	27093160	81
16/11/2020	100	0	0	491492	91
17/11/2020	100	0	0	428404	87
18/11/2020	100	0	0	370968	93
19/11/2020	100	0	0	419434	85
20/11/2020	100	0	0	531890	83
21/11/2020	99	1	1174	88827582	80
22/11/2020	100	0	0	28098009	103
23/11/2020	100	0	0	531774	87
24/11/2020	100	0	0	436448	89
25/11/2020	100	0	0	405306	91
26/11/2020	100	0	0	384144	88
27/11/2020	100	0	0	523160	90
28/11/2020	99	1	1218	77572961	92
29/11/2020	100	0	0	24733673	87
30/11/2020	100	0	0	505298	91
01/12/2020	98	2	1800	372687	84
02/12/2020	100	0	0	420488	89
03/12/2020	100	0	0	378028	87
04/12/2020	100	0	0	685057	82
05/12/2020	99	1	1251	85597331	85
06/12/2020	100	0	0	22162220	90
07/12/2020	100	0	0	389213	89
08/12/2020	100	0	0	403541	85
09/12/2020	100	0	0	375927	93
10/12/2020	100	0	0	437829	92
11/12/2020	98	2	2100	394029	86
12/12/2020	99	1	1168	84779800	86
13/12/2020	100	0	0	22006064	94
14/12/2020	100	0		461597	92
15/12/2020	100	0		451220	97
16/12/2020	100	0		440401	87