

E-Banking Services: Performance Statistics

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APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
01/07/2021	100	0	1386	1269	0	0
02/07/2021	100	0	1167	769	0	0
03/07/2021	100	0	1408	0	0	0
04/07/2021	100	0	1221	0	0	0
05/07/2021	100	0	1151	0	0	0
06/07/2021	100	0	1350	1567	0	0
07/07/2021	100	0	1261	729	0	0
08/07/2021	100	0	1279	0	0	0
09/07/2021	100	0	1232	0	0	0
10/07/2021	100	0	1170	0	0	0
11/07/2021	100	0	1369	0	0	0
12/07/2021	100	0	1340	0	0	0
13/07/2021	100	0	1461	1778	0	0
14/07/2021	100	0	1370	0	0	0
15/07/2021	100	0	1197	0	0	0
16/07/2021	100	0	1145	2555	0	0
17/07/2021	100	0	1207	0	0	0
18/07/2021	100	0	1121	0	0	0
19/07/2021	100	0	1323	0	0	0
20/07/2021	100	0	1085	0	0	0
21/07/2021	100	0	1293	0	0	0
22/07/2021	100	0	1329	713	0	0
23/07/2021	100	0	1309	0	0	1
24/07/2021	100	0	1172	0	0	0
25/07/2021	100	0	1076	518	0	0
26/07/2021	100	0	1282	773	0	0
27/07/2021	99,985	0,015	1497	573	0	4
28/07/2021	100	0	1444	0	0	0
29/07/2021	100	0	1299	1845	0	0
30/07/2021	100	0	1479	0	0	0
31/07/2021	100	0	1335	0	0	0
01/08/2021	100	0	1230	0	0	0
02/08/2021	100	0	1522	0	0	1
03/08/2021	100	0	1310	0	0	0
04/08/2021	100	0	1121	2453	0	0
05/08/2021	100	0	1626	0	0	0
06/08/2021	100	0	1173	0	0	0
07/08/2021	100	0	1146	0	0	0
08/08/2021	100	0	1298	0	0	0
09/08/2021	100	0	1209	1326	0	0
10/08/2021	100	0	1541	0	0	0
11/08/2021	100	0	1260	0	0	2
12/08/2021	100	0	1350	1074	0	1
13/08/2021	100	0	1324	0	0	0
14/08/2021	100	0	1435	0	0	0

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Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
15/08/2021	100	0	1769	0	0	2
16/08/2021	100	0	1305	0	0	0
17/08/2021	100	0	1460	808	0	0
18/08/2021	100	0	1350	0	0	0
19/08/2021	100	0	1515	0	0	1
20/08/2021	100	0	1622	1466	0	1
21/08/2021	100	0	1264	0	0	0
22/08/2021	100	0	1131	0	0	0
23/08/2021	100	0	1241	736	0	0
24/08/2021	100	0	1376	0	0	0
25/08/2021	100	0	1157	738	0	0
26/08/2021	100	0	1313	1380	0	0
27/08/2021	100	0	1335	975	0	0
28/08/2021	100	0	1379	0	0	0
29/08/2021	100	0	1251	0	0	0
30/08/2021	100	0	1388	555	0	0
31/08/2021	100	0	1691	0	0	0
01/09/2021	100	0	1387	636	0	0
02/09/2021	100	0	1367	0	0	0
03/09/2021	100	0	1306	0	0	0
04/09/2021	100	0	1522	347	0	0
05/09/2021	100	0	1600	0	0	0
06/09/2021	100	0	1629	2238	0	0
07/09/2021	100	0	1379	419	0	0
08/09/2021	100	0	1636	0	0	0
09/09/2021	100	0	1290	0	0	0
10/09/2021	100	0	1470	0	0	0
11/09/2021	100	0	1218	0	0	0
12/09/2021	100	0	1269	0	0	0
13/09/2021	100	0	1510	0	0	0
14/09/2021	100	0	1480	0	0	0
15/09/2021	100	0	1371	0	0	0
16/09/2021	100	0	1423	0	0	0
17/09/2021	100	0	1068	0	0	0
18/09/2021	100	0	1429	690	0	0
19/09/2021	100	0	1406	1258	0	1
20/09/2021	100	0	1479	0	0	0
21/09/2021	100	0	1362	1272	0	0
22/09/2021	100	0	1491	0	0	0
23/09/2021	100	0	1562	1522	0	0
24/09/2021	100	0	1510	758	0	0
25/09/2021	100	0	1401	0	0	0
26/09/2021	100	0	1023	734	0	0
27/09/2021	100	0	1252	410	0	0
28/09/2021	100	0	1247	624	0	1

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
29/09/2021	100	0	967	3100	4400	0
30/09/2021	100	0	1211	0	0	0

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/07/2021	100	0	0	1505	3179
02/07/2021	100	0	0	1508	2404
03/07/2021	100	0	0	1786	2007
04/07/2021	100	0	0	1228	1549
05/07/2021	100	0	0	1690	3242
06/07/2021	100	0	0	1418	2476
07/07/2021	100	0	0	1337	2593
08/07/2021	100	0	0	1773	2851
09/07/2021	100	0	0	1402	2424
10/07/2021	100	0	0	1498	2021
11/07/2021	100	0	0	1414	1590
12/07/2021	100	0	0	1368	2702
13/07/2021	100	0	0	1436	2526
14/07/2021	100	0	0	1287	2421
15/07/2021	100	0	0	1488	2375
16/07/2021	100	0	0	1629	3169
17/07/2021	100	0	0	1677	2014
18/07/2021	82	18	15837	1205	1685
19/07/2021	100	0	0	1229	2347
20/07/2021	100	0	0	1271	2272
21/07/2021	100	0	0	1219	2406
22/07/2021	100	0	0	1362	2529
23/07/2021	97,37	2,63	2272	1359	2563
24/07/2021	100	0	0	1500	2201
25/07/2021	100	0	0	1128	1436
26/07/2021	100	0	0	1228	2493
27/07/2021	97,23	2,77	2393	1217	2492
28/07/2021	100	0	0	1368	3153
29/07/2021	100	0	0	1265	2650
30/07/2021	100	0	0	1470	2545
31/07/2021	100	0	0	1946	2242
01/08/2021	100	0	0	1292	1705
02/08/2021	100	0	0	1559	2762
03/08/2021	100	0	0	1504	2552
04/08/2021	100	0	0	1480	2446
05/08/2021	100	0	0	1597	2910
06/08/2021	100	0	0	1839	2503
07/08/2021	100	0	0	1666	2184
08/08/2021	100	0	0	1410	1726
09/08/2021	100	0	0	1383	2896
10/08/2021	100	0	0	1861	2893
11/08/2021	97,23	2,77	2393	1243	2519
12/08/2021	100	0	0	1463	2801
13/08/2021	100	0	0	1642	2689
14/08/2021	100	0	0	1670	2142
15/08/2021	82,78	17,22	14878	2481	3453
16/08/2021	100	0	0	1304	2765
17/08/2021	100	0	0	1229	2374
18/08/2021	100	0	0	1484	2395
19/08/2021	100	0	0	1548	2581
20/08/2021	100	0	0	2356	2572
21/08/2021	100	0	0	1673	2158
22/08/2021	100	0	0	1359	1702
23/08/2021	100	0	0	1252	2504

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/08/2021	100	0	0	1367	2439
25/08/2021	100	0	0	1335	2624
26/08/2021	97,22	2,78	2402	1510	2673
27/08/2021	100	0	0	1445	2721
28/08/2021	100	0	0	1342	2172
29/08/2021	100	0	0	1330	1845
30/08/2021	100	0	0	1313	2816
31/08/2021	100	0	0	1395	3132
01/09/2021	100	0	0	1354	2594
02/09/2021	100	0	0	1536	2623
03/09/2021	100	0	0	1275	2360
04/09/2021	100	0	0	1522	1973
05/09/2021	100	0	0	1411	1692
06/09/2021	100	0	0	1545	2455
07/09/2021	100	0	0	1511	2549
08/09/2021	100	0	0	1349	2699
09/09/2021	100	0	0	1518	2704
10/09/2021	100	0	0	1923	2890
11/09/2021	100	0	0	1501	2087
12/09/2021	100	0	0	1196	1563
13/09/2021	100	0	0	1487	2408
14/09/2021	100	0	0	1285	2381
15/09/2021	100	0	0	1357	2764
16/09/2021	100	0	0	1360	2353
17/09/2021	100	0	0	1261	2384
18/09/2021	100	0	0	1498	2235
19/09/2021	83,4	16,6	14342	1357	2110
20/09/2021	100	0	0	1382	2569
21/09/2021	100	0	0	1526	2521
22/09/2021	96,9	3,1	2678	1310	2442
23/09/2021	100	0	0	1544	2902
24/09/2021	100	0	0	1730	3213
25/09/2021	100	0	0	1604	2121
26/09/2021	100	0	0	1760	1841
27/09/2021	96,6	3,4	2938	1460	3010
28/09/2021	99,52	0,48	415	1448	9413
29/09/2021	100	0	0	1999	3386
30/09/2021	100	0	0	1525	4661

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E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/07/2021	100	0	0	1753	291
02/07/2021	100	0	0	1639	320
03/07/2021	100	0	0	1678	300
04/07/2021	100	0	0	1239	207
05/07/2021	100	0	0	1641	285
06/07/2021	100	0	0	1720	303
07/07/2021	100	0	0	1696	284
08/07/2021	100	0	0	1746	286
09/07/2021	100	0	0	1593	303
10/07/2021	100	0	0	1551	242
11/07/2021	100	0	0	1308	209
12/07/2021	100	0	0	1632	280
13/07/2021	100	0	0	1696	286
14/07/2021	100	0	0	1597	266
15/07/2021	100	0	0	1659	267
16/07/2021	100	0	0	1750	529
17/07/2021	100	0	0	1756	226
18/07/2021	82	18	15837,12	1398	213
19/07/2021	100	0	0	1630	249
20/07/2021	100	0	0	1578	338
21/07/2021	100	0	0	1549	318
22/07/2021	100	0	0	1600	296
23/07/2021	97,37	2,63	2272	1674	283
24/07/2021	100	0	0	1404	269
25/07/2021	100	0	0	1256	195
26/07/2021	100	0	0	1627	262
27/07/2021	97,23	2,77	2393	1572	276
28/07/2021	100	0	0	1771	339
29/07/2021	100	0	0	1683	289
30/07/2021	100	0	0	1532	267
31/07/2021	100	0	0	1832	281
01/08/2021	100	0	0	1344	237
02/08/2021	100	0	0	1756	324
03/08/2021	100	0	0	1636	277
04/08/2021	100	0	0	1656	268
05/08/2021	100	0	0	1823	321
06/08/2021	100	0	0	1751	246
07/08/2021	100	0	0	1656	244
08/08/2021	100	0	0	1412	194
09/08/2021	100	0	0	1577	255
10/08/2021	100	0	0	1641	246
11/08/2021	97,23	2,77	2393	1680	323
12/08/2021	100	0	0	1785	292
13/08/2021	100	0	0	1678	258
14/08/2021	100	0	0	1915	262
15/08/2021	82,78	17,22	14878	2692	282
16/08/2021	100	0	0	1777	271
17/08/2021	100	0	0	1721	298
18/08/2021	100	0	0	1712	270
19/08/2021	100	0	0	2091	316
20/08/2021	100	0	0	1881	358
21/08/2021	100	0	0	1842	246
22/08/2021	100	0	0	1343	199
23/08/2021	100	0	0	1634	292

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/08/2021	100	0	0	1578	280
25/08/2021	100	0	0	1620	263
26/08/2021	97,22	2,78	2402	1649	280
27/08/2021	100	0	0	1563	284
28/08/2021	100	0	0	1536	224
29/08/2021	100	0	0	1415	202
30/08/2021	100	0	0	1666	263
31/08/2021	100	0	0	2025	314
01/09/2021	100	0	0	1733	284
02/09/2021	100	0	0	1725	279
03/09/2021	100	0	0	1663	261
04/09/2021	100	0	0	1568	237
05/09/2021	100	0	0	1314	199
06/09/2021	100	0	0	1668	272
07/09/2021	100,00	0	0	1652	288
08/09/2021	100	0	0	1661	289
09/09/2021	100	0	0	1770	274
10/09/2021	100	0	0	1750	318
11/09/2021	100	0	0	1707	267
12/09/2021	100	0	0	1276	194
13/09/2021	100	0	0	1376	264
14/09/2021	100	0	0	1652	265
15/09/2021	100	0	0	1669	291
16/09/2021	100	0	0	1647	277
17/09/2021	100	0	0	1743	297
18/09/2021	100	0	0	1676	278
19/09/2021	83,4	16,6	14342	1600	260
20/09/2021	100	0	0	1710	285
21/09/2021	100	0	0	1862	313
22/09/2021	96,9	3,1	2678	1669	290
23/09/2021	100	0	0	1738	320
24/09/2021	100	0	0	1695	276
25/09/2021	100	0	0	1748	260
26/09/2021	100	0	0	1380	195
27/09/2021	96,6	3,4	2938	1790	250
28/09/2021	99,52	0,48	415	1932	291
29/09/2021	100	0	0	1688	306
30/09/2021	100	0	0	2716	304

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/07/2021	100,0	0	0	394637	77
02/07/2021	98	2	1320	649950	82
03/07/2021	99	1	1196	95428839	87
04/07/2021	100	0	0	23984278	84
05/07/2021	100	0	0	536751	80
06/07/2021	100	0	0	450696	77
07/07/2021	100	0	0	426429	84
08/07/2021	100	0	0	475684	84
09/07/2021	100	0	0	530134	80
10/07/2021	99	1	1249	84662407	77
11/07/2021	100	0	0	23799377	84
12/07/2021	100	0	0	517573	83
13/07/2021	99	1	1200	486095	84
14/07/2021	100	0	0	436861	79
15/07/2021	100	0	0	596663	86
16/07/2021	100	0	0	659092	83
17/07/2021	99	1	1206	100267134	76
18/07/2021	100	0	0	23499571	84
19/07/2021	100	0	0	748435	82
20/07/2021	100	0	0	467455	89
21/07/2021	100	0	0	442770	93
22/07/2021	100	0	0	408879	88
23/07/2021	100	0	0	446573	98
24/07/2021	99	1	1263	87498559	89
25/07/2021	86	14	12474	19768887	96
26/07/2021	97	3	2220	429131	88
27/07/2021	100	0	0	526485	85
28/07/2021	100	0	0	518133	88
29/07/2021	100	0	0	696018	88
30/07/2021	100	0	0	1037550	82
31/07/2021	99	1	1274	89368207	90
01/08/2021	100	0	0	26953348	79
02/08/2021	99	1	480	437984	95
03/08/2021	99	1	720	492662	92
04/08/2021	97	3	2250	535910	98
05/08/2021	99	1	1200	504106	89
06/08/2021	98	2	1680	472227	89
07/08/2021	99	1	1229	102010814	89
08/08/2021	100	0	0	24194393	80
09/08/2021	100	0	0	421545	89
10/08/2021	100	0	0	471124	89
11/08/2021	100	0	0	446282	85
12/08/2021	93	7	6000	589544	92
13/08/2021	100	0	0	642779	91
14/08/2021	99	1	1241	100428212	86
15/08/2021	100	0	0	27555196	94
16/08/2021	100	0	0	364082	91
17/08/2021	100	0	0	454211	87
18/08/2021	100	0	0	411609	93
19/08/2021	100	0	0	548449	90
20/08/2021	100	0	0	694301	95
21/08/2021	98	2	1374	85503709	91
22/08/2021	100	0	0	20334858	267
23/08/2021	99	1	900	400587	92

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/08/2021	100	0	0	369195	94
25/08/2021	100	0	0	412944	91
26/08/2021	100	0	0	439567	88
27/08/2021	100	0	0	732056	86
28/08/2021	98	2	1364	98668105	93
29/08/2021	100	0	0	23755055	78
30/08/2021	100	0	0	571241	80
31/08/2021	100	0	0	411438	75
01/09/2021	100	0	0	528628	78
02/09/2021	100	0	0	424274	78
03/09/2021	100	0	0	466862	85
04/09/2021	99	1	1202	80494510	76
05/09/2021	100	0	0	22587895	79
06/09/2021	100	0	0	430244	79
07/09/2021	100	0	0	383048	81
08/09/2021	100	0	0	507439	78
09/09/2021	100	0	0	381885	78
10/09/2021	100	0	0	418603	76
11/09/2021	99	1	1193	90804234	83
12/09/2021	100	0	0	25625128	74
13/09/2021	100	0	0	460465	75
14/09/2021	100	0	0	505013	77
15/09/2021	100	0	0	449471	76
16/09/2021	100	0	0	476715	77
17/09/2021	100	0	0	593630	75
18/09/2021	99	1	1207	84944692	76
19/09/2021	100	0	0	30432448	70
20/09/2021	100	0	0	460170	75
21/09/2021	100	0	0	494818	77
22/09/2021	100	0	0	361022	76
23/09/2021	100	0	0	376645	81
24/09/2021	100	0	0	917660	80
25/09/2021	99	1	1292	87089649	76
26/09/2021	100	0	0	27806906	76
27/09/2021	100	0	0	469025	77
28/09/2021	100	0	0	414955	76
29/09/2021	100	0	0	437981	78
30/09/2021	100	0	0	392184	84