

E-Banking Services: Performance Statistics

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APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
01/01/2022	100	0	1294	0	0	1
02/01/2022	100	0	1062	0	0	0
03/01/2022	100	0	1188	469	0	0
04/01/2022	100	0	1347	1979	0	0
05/01/2022	100	0	1355	1282	0	0
06/01/2022	100	0	1367	1917	0	0
07/01/2022	100	0	1362	0	0	0
08/01/2022	100	0	1353	778	0	0
09/01/2022	100	0	1731	0	0	0
10/01/2022	100	0	2080	0	0	0
11/01/2022	100	0	1255	0	0	0
12/01/2022	100	0	1453	0	0	0
13/01/2022	100	0	1365	826	0	0
14/01/2022	100	0	995	2175	0	0
15/01/2022	100	0	1702	0	0	0
16/01/2022	100	0	1119	0	0	0
17/01/2022	100	0	1362	0	0	0
18/01/2022	100	0	1344	0	0	0
19/01/2022	100	0	1510	4156	0	0
20/01/2022	100	0	1504	3156	0	0
21/01/2022	100	0	1398	643	0	0
22/01/2022	100	0	1646	0	0	0
23/01/2022	100	0	1383	0	0	0
24/01/2022	100	0	1631	0	0	0
25/01/2022	100	0	1305	759	0	0
26/01/2022	100	0	1484	540	0	0
27/01/2022	99,99	0,01	1706	0	0	3
28/01/2022	100	0	1609	1853	0	0
29/01/2022	100	0	1371	0	0	0
30/01/2022	100	0	1051	0	0	0
31/01/2022	100	0	1467	0	0	0
01/02/2022	100	0	1157	747	0	0
02/02/2022	100	0	1460	479	0	0
03/02/2022	100	0	1184	2879	0	0
04/02/2022	100	0	1524	0	0	0
05/02/2022	100	0	1461	0	0	0
06/02/2022	100	0	1113	0	0	0
07/02/2022	100	0	1382	0	0	0
08/02/2022	100	0	1506	0	0	0
09/02/2022	100	0	1450	2392	0	0
10/02/2022	100	0	1564	1173	0	0
11/02/2022	100	0	1470	0	0	0
12/02/2022	100	0	1756	0	0	0
13/02/2022	100	0	1272	0	0	0
14/02/2022	100	0	1593	1428	0	0

E-Banking Services: Performance Statistics

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
15/02/2022	100	0	1646	436	0	0
16/02/2022	100	0	1571	0	0	0
17/02/2022	100	0	2056	0	0	0
18/02/2022	100	0	1601	0	0	1
19/02/2022	100	0	1584	0	0	0
20/02/2022	100	0	1026	0	0	0
21/02/2022	100	0	1599	1305	0	0
22/02/2022	100	0	1576	0	0	0
23/02/2022	100	0	1359	1000	0	0
24/02/2022	100	0	1457	936	0	0
25/02/2022	100	0	1411	0	0	0
26/02/2022	100	0	1409	0	0	0
27/02/2022	99,9	0,1	1236	0	0	17
28/02/2022	100	0	1254	0	0	0
01/03/2022	100	0	1543	0	0	0
02/03/2022	100	0	1211	2440	0	0
03/03/2022	100	0	1421	0	0	1
04/03/2022	100	0	1339	964	0	0
05/03/2022	100	0	1213	0	0	0
06/03/2022	99,9	0,1	1193	0	0	21
07/03/2022	100	0	1278	682	0	0
08/03/2022	100	0	1121	897	0	0
09/03/2022	100	0	1454	851	0	0
10/03/2022	100	0	1170	0	0	0
11/03/2022	100	0	893	1240	0	0
12/03/2022	100	0	1458	0	0	0
13/03/2022	100	0	1047	0	0	0
14/03/2022	100	0	1189	0	0	0
15/03/2022	100	0	1897	0	0	0
16/03/2022	100	0	1296	851	0	0
17/03/2022	100	0	1689	0	0	0
18/03/2022	100	0	1151	0	0	0
19/03/2022	100	0	1462	0	0	0
20/03/2022	100	0	1364	0	0	0
21/03/2022	100	0	1302	0	0	0
22/03/2022	100	0	1268	0	0	0
23/03/2022	100	0	1317	0	0	0
24/03/2022	100	0	1269	0	0	0
25/03/2022	100	0	1300	0	0	0
26/03/2022	100	0	1538	0	0	0
27/03/2022	100	0	1233	2989	0	0
28/03/2022	100	0	1468	0	0	0
29/03/2022	100	0	1604	904	0	0
30/03/2022	100	0	1500	0	0	0
31/03/2022	100	0	1703	0	0	0

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/01/2022	100	0	0	1379	3153
02/01/2022	100	0	0	1093	1734
03/01/2022	100	0	0	2410	3406
04/01/2022	100	0	0	5548	2820
05/01/2022	100	0	0	6381	4201
06/01/2022	100	0	0	2973	3568
07/01/2022	100	0	0	2329	5750
08/01/2022	100	0	0	1296	2797
09/01/2022	100	0	0	1162	4464
10/01/2022	100	0	0	1947	1908
11/01/2022	100	0	0	1778	3020
12/01/2022	100	0	0	1830	3052
13/01/2022	100	0	0	1929	3088
14/01/2022	100	0	0	2084	2880
15/01/2022	100	0	0	1689	3149
16/01/2022	100	0	0	1291	2139
17/01/2022	100	0	0	1766	2658
18/01/2022	100	0	0	1902	2294
19/01/2022	100	0	0	1590	2839
20/01/2022	100	0	0	1909	2940
21/01/2022	100	0	0	2793	2850
22/01/2022	100	0	0	1375	2730
23/01/2022	90,2	9,8	8467	1259	1649
24/01/2022	100	0	0	1799	2658
25/01/2022	100	0	0	3988	2378
26/01/2022	100	0	0	2691	2530
27/01/2022	96,3	3,7	3197	3249	2948
28/01/2022	100	0	0	2373	2643
29/01/2022	100	0	0	1156	2452
30/01/2022	100	0	0	1041	1499
31/01/2022	100	0	0	4048	4275
01/02/2022	100	0	0	2816	3301
02/02/2022	100	0	0	5136	3975
03/02/2022	100	0	0	4812	2668
04/02/2022	100	0	0	2004	3762
05/02/2022	100	0	0	1440	3376
06/02/2022	100	0	0	1274	3406
07/02/2022	100	0	0	4039	2575
08/02/2022	100	0	0	2938	3281
09/02/2022	100	0	0	1803	6289
10/02/2022	100	0	0	2063	4075
11/02/2022	100	0	0	2139	2558
12/02/2022	100	0	0	1409	2907
13/02/2022	100	0	0	1044	1943
14/02/2022	100	0	0	1829	2343
15/02/2022	100	0	0	2217	3544
16/02/2022	100	0	0	1889	3644
17/02/2022	100	0	0	2731	3666
18/02/2022	100	0	0	2457	3327
19/02/2022	100	0	0	1375	3347
20/02/2022	100	0	0	1713	1761
21/02/2022	100	0	0	1916	3086
22/02/2022	100	0	0	1806	3036
23/02/2022	100	0	0	2146	6658

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/02/2022	100	0	0	1957	3093
25/02/2022	100	0	0	1817	2935
26/02/2022	100	0	0	1385	2956
27/02/2022	62,5	37,5	32400	1260	2025
28/02/2022	100	0	0	1863	2416
01/03/2022	100	0	0	2052	5216
02/03/2022	100	0	0	1913	2696
03/03/2022	97	3	2592	1715	3354
04/03/2022	97,3	2,7	2333	2195	3885
05/03/2022	100	0	0	1477	3700
06/03/2022	100	0	0	1252	2398
07/03/2022	100	0	0	2140	3494
08/03/2022	100	0	0	1905	2749
09/03/2022	100	0	0	1770	3362
10/03/2022	100	0	0	1820	3389
11/03/2022	100	0	0	2485	2584
12/03/2022	100	0	0	1763	4503
13/03/2022	100	0	0	1218	2508
14/03/2022	100	0	0	2213	3541
15/03/2022	100	0	0	2028	2633
16/03/2022	100	0	0	1817	3201
17/03/2022	89	11	9418	1844	4027
18/03/2022	100	0	0	2180	3412
19/03/2022	100	0	0	1440	3683
20/03/2022	100	0	0	1321	1998
21/03/2022	100	0	0	2321	3063
22/03/2022	100	0	0	2263	3826
23/03/2022	100	0	0	2516	3809
24/03/2022	100	0	0	1760	3080
25/03/2022	100	0	0	1888	4078
26/03/2022	100	0	0	1486	3270
27/03/2022	100	0	0	1433	3167
28/03/2022	100	0	0	1885	3872
29/03/2022	100	0	0	2763	4095
30/03/2022	100	0	0	2204	3139
31/03/2022	100	0	0	2018	3064

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/01/2022	100	0	0	1575	211
02/01/2022	100	0	0	1370	190
03/01/2022	100	0	0	1905	489
04/01/2022	100	0	0	3502	328
05/01/2022	100	0	0	4172	398
06/01/2022	100	0	0	2489	331
07/01/2022	100	0	0	2014	361
08/01/2022	100	0	0	1485	290
09/01/2022	100	0	0	1716	287
10/01/2022	100	0	0	2143	389
11/01/2022	100	0	0	1711	283
12/01/2022	100	0	0	1827	252
13/01/2022	100	0	0	1819	313
14/01/2022	100	0	0	1746	277
15/01/2022	100	0	0	1709	232
16/01/2022	100	0	0	1312	207
17/01/2022	100	0	0	1679	281
18/01/2022	100	0	0	1745	299
19/01/2022	100	0	0	1752	282
20/01/2022	100	0	0	1738	283
21/01/2022	100	0	0	1840	322
22/01/2022	100	0	0	1546	241
23/01/2022	90,2	9,8	8467	3203	217
24/01/2022	100	0	0	1712	275
25/01/2022	100	0	0	1839	377
26/01/2022	100	0	0	1730	307
27/01/2022	96,3	3,7	3197	2011	297
28/01/2022	100	0	0	1723	443
29/01/2022	100	0	0	1559	240
30/01/2022	100	0	0	1378	196
31/01/2022	100	0	0	1670	262
01/02/2022	100	0	0	2139	316
02/02/2022	100	0	0	2260	387
03/02/2022	100	0	0	2157	357
04/02/2022	100	0	0	2072	296
05/02/2022	100	0	0	1810	238
06/02/2022	100	0	0	1418	216
07/02/2022	100	0	0	1755	289
08/02/2022	100	0	0	1738	291
09/02/2022	100	0	0	1839	294
10/02/2022	100	0	0	1711	299
11/02/2022	100	0	0	1695	317
12/02/2022	100	0	0	1695	213
13/02/2022	100	0	0	1296	191
14/02/2022	100	0	0	1679	281
15/02/2022	100	0	0	1646	287
16/02/2022	100	0	0	1703	282
17/02/2022	100	0	0	2279	382
18/02/2022	100	0	0	1858	291
19/02/2022	100	0	0	1592	214
20/02/2022	100	0	0	1228	183
21/02/2022	100	0	0	1695	290
22/02/2022	100	0	0	1696	278
23/02/2022	100	0	0	1735	289

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/02/2022	100	0	0	1777	280
25/02/2022	100	0	0	1649	258
26/02/2022	100	0	0	1533	337
27/02/2022	62,5	37,5	32400	1307	213
28/02/2022	100	0	0	1638	275
01/03/2022	100	0	0	1847	315
02/03/2022	100	0	0	1793	283
03/03/2022	97	3	2592	2037	327
04/03/2022	97,3	2,7	2333	1867	304
05/03/2022	100	0	0	1598	257
06/03/2022	100	0	0	1486	203
07/03/2022	100	0	0	1756	291
08/03/2022	100	0	0	1810	251
09/03/2022	100	0	0	1880	324
10/03/2022	100	0	0	1870	378
11/03/2022	100	0	0	1813	277
12/03/2022	100	0	0	1853	331
13/03/2022	100	0	0	1454	207
14/03/2022	100	0	0	1759	274
15/03/2022	100	0	0	2174	392
16/03/2022	100	0	0	1750	333
17/03/2022	89	11	9418	1978	344
18/03/2022	100	0	0	1808	349
19/03/2022	100	0	0	1769	242
20/03/2022	100	0	0	1527	209
21/03/2022	100	0	0	1859	289
22/03/2022	100	0	0	1892	315
23/03/2022	100	0	0	1951	287
24/03/2022	100	0	0	1940	290
25/03/2022	100	0	0	2028	287
26/03/2022	100	0	0	1885	361
27/03/2022	100	0	0	1611	206
28/03/2022	100	0	0	2063	368
29/03/2022	100	0	0	1847	296
30/03/2022	100	0	0	1734	305
31/03/2022	100	0	0	1980	327

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/01/2022	98	2	1401	93780753	248
02/01/2022	100	0	0	28853052	79
03/01/2022	100	0	0	375804	84
04/01/2022	100	0	0	471845	87
05/01/2022	100	0	0	3671113	78
06/01/2022	100	0	0	452435	78
07/01/2022	100	0	0	575079	82
08/01/2022	98	2	1403	76288510	78
09/01/2022	97	3	2880	23771767	110
10/01/2022	100	0	0	447130	80
11/01/2022	100	0	0	422685	79
12/01/2022	100	0	0	406261	79
13/01/2022	100	0	0	419632	81
14/01/2022	100	0	0	930721	79
15/01/2022	98	2	1399	88806302	124
16/01/2022	100	0	0	22219646	81
17/01/2022	100	0	0	521105	78
18/01/2022	98	2	1354	382682	80
19/01/2022	100	0	0	446635	80
20/01/2022	100	0	0	397789	80
21/01/2022	100	0	0	1024043	78
22/01/2022	98,5	1,5	1293	91222976	74
23/01/2022	100	0	0	21660105	84
24/01/2022	100	0	0	469635	80
25/01/2022	100	0	0	422053	82
26/01/2022	100	0	0	550293	84
27/01/2022	100	0	0	395813	81
28/01/2022	100	0	0	848950	83
29/01/2022	98,5	1,5	1321	84296869	86
30/01/2022	100	0	0	23855123	77
31/01/2022	100	0	0	419570	83
01/02/2022	100	0	0	423038	81
02/02/2022	100	0	0	398629	83
03/02/2022	100	0	0	392732	79
04/02/2022	98,3	1,7	1500	411008	85
05/02/2022	98,5	1,5	1306	91947979	74
06/02/2022	98,7	1,3	1141	37655981	81
07/02/2022	100	0	0	564529	82
08/02/2022	100	0	0	434348	79
09/02/2022	100	0	0	440136	79
10/02/2022	100	0	0	518538	78
11/02/2022	100	0	0	559375	80
12/02/2022	98,4	1,6	1420	90948224	76
13/02/2022	100	0	0	23986351	74
14/02/2022	100	0	0	550965	83
15/02/2022	100	0	0	399848	81
16/02/2022	100	0	0	483849	82
17/02/2022	100	0	0	473141	85
18/02/2022	100	0	0	1065399	85
19/02/2022	98,4	1,6	1394	85790558	74
20/02/2022	100	0	0	21940260	77
21/02/2022	100	0	0	369771	88
22/02/2022	100	0	0	619567	76
23/02/2022	100	0	0	410539	79

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/02/2022	100	0	0	406782	92
25/02/2022	100	0	0	594087	85
26/02/2022	98,3	1,7	1445	92362876	93
27/02/2022	100	0	0	26875627	80
28/02/2022	100	0	0	431031	83
01/03/2022	100	0	0	502481	83
02/03/2022	100	0	0	413423	87
03/03/2022	100	0	0	408801	85
04/03/2022	100	0	0	1139586	80
05/03/2022	98,3	1,7	1469	83404962	89
06/03/2022	53,5	46,5	40155	17831002	103
07/03/2022	97,9	2,1	1779	599448	177
08/03/2022	100	0	0	403659	86
09/03/2022	100	0	0	460407	86
10/03/2022	100	0	0	413163	85
11/03/2022	100	0	0	746218	89
12/03/2022	98,1	1,9	1647	106365968	90
13/03/2022	100	0	0	36663746	84
14/03/2022	100	0	0	460871	90
15/03/2022	100	0	0	477587	88
16/03/2022	100	0	0	429862	88
17/03/2022	100	0	0	506441	91
18/03/2022	100	0	0	578757	89
19/03/2022	98,1	1,9	1636	91982334	83
20/03/2022	100	0	0	22115010	90
21/03/2022	100	0	0	475781	90
22/03/2022	100	0	0	416526	91
23/03/2022	98,3	1,7	1452	493455	88
24/03/2022	100	0	0	421884	86
25/03/2022	100	0	0	850955	96
26/03/2022	97,9	2,1	1795	89880197	91
27/03/2022	97,9	2,1	1795	24688685	98
28/03/2022	100	0	0	472452	95
29/03/2022	100	0	0	513805	87
30/03/2022	100	0	0	483008	87
31/03/2022	100	0	0	494535	88