

E-Banking Services: Performance Statistics

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APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
01/04/2022	100	0	1626	2492	0	0
02/04/2022	100	0	1861	0	0	0
03/04/2022	100	0	1348	914	0	1
04/04/2022	100	0	1457	0	0	0
05/04/2022	100	0	1603	0	0	0
06/04/2022	100	0	1631	1699	0	0
07/04/2022	100	0	1504	572	0	0
08/04/2022	100	0	1439	0	0	0
09/04/2022	100	0	1405	0	0	0
10/04/2022	99,97	0,03	1461	0	0	6
11/04/2022	100	0	1581	0	0	0
12/04/2022	100	0	1630	560	0	0
13/04/2022	100	0	1966	0	0	0
14/04/2022	100	0	1654	0	0	0
15/04/2022	100	0	1548	0	0	0
16/04/2022	100	0	1826	1565	0	0
17/04/2022	100	0	1229	0	0	0
18/04/2022	100	0	1609	0	0	0
19/04/2022	100	0	1329	544	0	0
20/04/2022	100	0	1198	0	0	0
21/04/2022	100	0	1403	761	0	0
22/04/2022	100	0	1495	0	0	0
23/04/2022	100	0	1547	0	0	0
24/04/2022	100	0	1208	0	0	0
25/04/2022	99,962	0,038	1349	856	0	3
26/04/2022	100	0	1197	0	0	0
27/04/2022	100	0	1598	0	0	0
28/04/2022	99,991	0,009	1440	0	0	1
29/04/2022	100	0	1364	1183	0	1
30/04/2022	100	0	1550	0	0	0
01/05/2022	100	0	1503	0	0	0
02/05/2022	100	0	1368	840	0	0
03/05/2022	100	0	1427	0	0	0
04/05/2022	100	0	1509	0	0	1
05/05/2022	100	0	1496	0	0	0
06/05/2022	100	0	1567	0	0	0
07/05/2022	100	0	1535	0	0	0
08/05/2022	99,993	0,007	1281	1137	0	2
09/05/2022	100	0	1530	721	0	0
10/05/2022	100	0	1453	44	0	0
11/05/2022	100	0	1509	281	0	0
12/05/2022	100	0	1312	0	0	0
13/05/2022	100	0	1473	0	0	0
14/05/2022	100	0	1600	0	0	0
15/05/2022	100	0	1257	0	0	0

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APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
16/05/2022	100	0	1368	0	0	0
17/05/2022	100	0	1338	0	0	0
18/05/2022	100	0	1312	0	0	0
19/05/2022	100	0	1470	0	0	0
20/05/2022	100	0	1366	0	0	0
21/05/2022	100	0	1757	0	0	0
22/05/2022	100	0	1245	0	0	0
23/05/2022	100	0	1361	1316	0	0
24/05/2022	100	0	1497	0	0	0
25/05/2022	100	0	1282	0	0	1
26/05/2022	100	0	1358	1143	0	0
27/05/2022	100	0	1501	536	0	0
28/05/2022	100	0	1597	0	0	0
29/05/2022	100	0	1297	0	0	0
30/05/2022	100	0	1235	474	0	0
31/05/2022	100	0	1516	523	0	0
01/06/2022	100	0	1480	841	0	0
02/06/2022	100	0	1584	452	0	0
03/06/2022	100	0	1349	448	0	0
04/06/2022	100	0	1357	0	0	0
05/06/2022	100	0	1338	0	0	0
06/06/2022	100	0	1703	0	0	0
07/06/2022	100	0	1388	0	0	0
08/06/2022	100	0	1412	646	0	0
09/06/2022	100	0	1433	1019	0	0
10/06/2022	100	0	1257	0	0	0
11/06/2022	100	0	1352	0	0	1
12/06/2022	99,985	0,015	1132	727	0	7
13/06/2022	100	0	1234	0	0	0
14/06/2022	100	0	1333	0	0	0
15/06/2022	100	0	1366	0	0	0
16/06/2022	100	0	1262	0	0	0
17/06/2022	100	0	1490	0	0	0
18/06/2022	100	0	1226	0	0	0
19/06/2022	100	0	1049	0	0	0
20/06/2022	100	0	1197	0	0	0
21/06/2022	100	0	1163	0	0	1
22/06/2022	100	0	1286	0	0	0
23/06/2022	100	0	1509	0	0	0
24/06/2022	100	0	1543	0	0	0
25/06/2022	100	0	1465	0	0	0
26/06/2022	100	0	1272	410	0	0
27/06/2022	100	0	1233	0	0	0
28/06/2022	100	0	1357	0	0	0
29/06/2022	100	0	1411	0	0	0

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
30/06/2022	99,992	0,008	1849	1227	1261	11

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/04/2022	100	0	0	1479	2989
02/04/2022	100	0	0	1476	2315
03/04/2022	100	0	0	1546	3122
04/04/2022	100	0	0	1825	5681
05/04/2022	100	0	0	1855	11727
06/04/2022	100	0	0	1815	9389
07/04/2022	100	0	0	1687	3374
08/04/2022	100	0	0	1348	3763
09/04/2022	100	0	0	1484	2845
10/04/2022	89,59	10,41	8994	1415	3197
11/04/2022	100	0	0	1252	4379
12/04/2022	100	0	0	1701	3468
13/04/2022	100	0	0	1983	4040
14/04/2022	100	0	0	1850	4282
15/04/2022	100	0	0	1647	3054
16/04/2022	100	0	0	1449	2455
17/04/2022	100	0	0	2118	2443
18/04/2022	100	0	0	1356	3326
19/04/2022	100	0	0	1492	3494
20/04/2022	100	0	0	1838	4181
21/04/2022	100	0	0	2277	4637
22/04/2022	100	0	0	1367	4538
23/04/2022	100	0	0	1426	2359
24/04/2022	100	0	0	1255	2073
25/04/2022	100	0	0	1643	3411
26/04/2022	100	0	0	1537	3413
27/04/2022	100	0	0	3749	2655
28/04/2022	98,96	1,04	899	1530	6916
29/04/2022	97,44	2,56	2212	1612	3682
30/04/2022	100	0	0	2154	2762
01/05/2022	100	0	0	2097	2536
02/05/2022	100	0	0	1924	4871
03/05/2022	100	0	0	2220	6350
04/05/2022	100	0	0	2298	4430
05/05/2022	100	0	0	1742	4309
06/05/2022	100	0	0	1905	3722
07/05/2022	100	0	0	1809	3329
08/05/2022	100	0	0	1594	2216
09/05/2022	100	0	0	1554	2471
10/05/2022	100	0	0	1746	3014
11/05/2022	100	0	0	1439	2951
12/05/2022	100	0	0	1680	3194
13/05/2022	100	0	0	1626	3361
14/05/2022	100	0	0	1860	2758
15/05/2022	100	0	0	1648	2466
16/05/2022	100	0	0	1715	3226
17/05/2022	100	0	0	1447	3149
18/05/2022	100	0	0	1673	3551
19/05/2022	100	0	0	1824	4191
20/05/2022	100	0	0	1657	5217
21/05/2022	100	0	0	1844	2839
22/05/2022	100	0	0	1481	2756
23/05/2022	100	0	0	1540	3148
24/05/2022	100	0	0	1518	3180

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
25/05/2022	100	0	0	2001	4536
26/05/2022	100	0	0	1628	4112
27/05/2022	100	0	0	1543	3524
28/05/2022	100	0	0	1623	2537
29/05/2022	100	0	0	2157	2369
30/05/2022	100	0	0	3424	3817
31/05/2022	100	0	0	1815	4002
01/06/2022	100	0	0	2070	4083
02/06/2022	100	0	0	1948	4581
03/06/2022	100	0	0	1659	3804
04/06/2022	100	0	0	2071	3067
05/06/2022	100	0	0	1437	2359
06/06/2022	100	0	0	1543	2641
07/06/2022	100	0	0	1818	3292
08/06/2022	100	0	0	1618	3196
09/06/2022	100	0	0	1530	3186
10/06/2022	100	0	0	1711	3104
11/06/2022	88,34	11,66	10074	2174	5567
12/06/2022	71,74	28,26	24417	1568	5306
13/06/2022	100	0	0	1822	3119
14/06/2022	100	0	0	1664	3191
15/06/2022	100	0	0	1755	3310
16/06/2022	100	0	0	1884	3359
17/06/2022	100	0	0	1736	3091
18/06/2022	100	0	0	1953	2811
19/06/2022	100	0	0	1445	2471
20/06/2022	96,81	3,19	2756	1505	3374
21/06/2022	100	0	0	1546	3209
22/06/2022	100	0	0	1676	3124
23/06/2022	100	0	0	1906	3054
24/06/2022	100	0	0	1693	3688
25/06/2022	100	0	0	1753	2773
26/06/2022	100	0	0	1589	2951
27/06/2022	100	0	0	1690	3419
28/06/2022	100	0	0	1621	3245
29/06/2022	100	0	0	1737	3922
30/06/2022	100	0	0	1449	4051

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/04/2022	100	0	0	1957	317
02/04/2022	100	0	0	1784	356
03/04/2022	100	0	0	2234	268
04/04/2022	100	0	0	1814	307
05/04/2022	100	0	0	2103	351
06/04/2022	100	0	0	2095	321
07/04/2022	100	0	0	1953	320
08/04/2022	100	0	0	1801	312
09/04/2022	100	0	0	1826	279
10/04/2022	89,59	10,41	8994	1395	256
11/04/2022	100	0	0	1876	305
12/04/2022	100	0	0	1934	330
13/04/2022	100	0	0	2059	376
14/04/2022	100	0	0	2012	382
15/04/2022	100	0	0	1924	343
16/04/2022	100	0	0	1923	264
17/04/2022	100	0	0	1628	217
18/04/2022	100	0	0	1768	275
19/04/2022	100	0	0	1988	336
20/04/2022	100	0	0	2052	322
21/04/2022	100	0	0	2178	279
22/04/2022	100	0	0	1981	276
23/04/2022	100	0	0	1771	272
24/04/2022	100	0	0	1719	194
25/04/2022	100	0	0	2856	314
26/04/2022	100	0	0	1903	266
27/04/2022	100	0	0	2350	354
28/04/2022	98,96	1,04	899	2227	345
29/04/2022	97,44	2,56	2212	1916	311
30/04/2022	100	0	0	1831	261
01/05/2022	100	0	0	1765	406
02/05/2022	100	0	0	2173	351
03/05/2022	100	0	0	2202	440
04/05/2022	100	0	0	2650	394
05/05/2022	100	0	0	2074	366
06/05/2022	100	0	0	2068	293
07/05/2022	100	0	0	2001	421
08/05/2022	100	0	0	1580	224
09/05/2022	100	0	0	1755	258
10/05/2022	100	0	0	1903	277
11/05/2022	100	0	0	2028	422
12/05/2022	100	0	0	1893	358
13/05/2022	100	0	0	2008	309
14/05/2022	100	0	0	1905	389
15/05/2022	100	0	0	1554	221
16/05/2022	100	0	0	1904	365
17/05/2022	100	0	0	1862	314
18/05/2022	100	0	0	2021	304
19/05/2022	100	0	0	2027	392
20/05/2022	100	0	0	1946	1964
21/05/2022	100	0	0	2146	253
22/05/2022	100	0	0	1594	307
23/05/2022	100	0	0	1895	312
24/05/2022	100	0	0	1993	350

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
25/05/2022	100	0	0	1983	335
26/05/2022	100	0	0	2404	289
27/05/2022	100	0	0	1801	324
28/05/2022	100	0	0	1802	244
29/05/2022	100	0	0	1548	164
30/05/2022	100	0	0	2379	256
31/05/2022	100	0	0	1783	302
01/06/2022	100	0	0	2355	313
02/06/2022	100	0	0	2178	387
03/06/2022	100	0	0	1792	437
04/06/2022	100	0	0	1716	312
05/06/2022	100	0	0	1530	170
06/06/2022	100	0	0	1578	258
07/06/2022	100	0	0	1867	319
08/06/2022	100	0	0	1827	277
09/06/2022	100	0	0	1847	301
10/06/2022	100	0	0	1804	235
11/06/2022	88,34	11,66	10074	1736	227
12/06/2022	71,74	28,26	24417	1655	249
13/06/2022	100	0	0	1849	359
14/06/2022	100	0	0	1911	292
15/06/2022	100	0	0	1970	240
16/06/2022	100	0	0	1896	265
17/06/2022	100	0	0	1884	287
18/06/2022	100	0	0	1971	394
19/06/2022	100	0	0	1539	198
20/06/2022	96,81	3,19	2756	1737	253
21/06/2022	100	0	0	1823	300
22/06/2022	100	0	0	1838	281
23/06/2022	100	0	0	1871	215
24/06/2022	100	0	0	1996	267
25/06/2022	100	0	0	2145	243
26/06/2022	100	0	0	1531	192
27/06/2022	100	0	0	1913	289
28/06/2022	100	0	0	1969	317
29/06/2022	100	0	0	1846	280
30/06/2022	100	0	0	1868	296

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/04/2022	100	0	0	892182	91
02/04/2022	98	2	1746	81938379	84
03/04/2022	100	0	0	20972315	80
04/04/2022	100	0	0	383803	124
05/04/2022	100	0	0	422229	90
06/04/2022	100	0	0	456661	94
07/04/2022	100	0	0	495351	94
08/04/2022	100	0	0	654405	91
09/04/2022	97,99	2,01	1738	90069594	85
10/04/2022	100	0	0	23631165	89
11/04/2022	100	0	0	561515	93
12/04/2022	100	0	0	516247	89
13/04/2022	100	0	0	453772	100
14/04/2022	100	0	0	452157	99
15/04/2022	100	0	0	643081	95
16/04/2022	97,93	2,07	1791	70544418	93
17/04/2022	100	0	0	32826826	315
18/04/2022	100	0	0	2086905	97
19/04/2022	100	0	0	427262	91
20/04/2022	100	0	0	362379	93
21/04/2022	100	0	0	541893	92
22/04/2022	100	0	0	967288	97
23/04/2022	98,19	1,81	1566	83555109	88
24/04/2022	100	0	0	27659212	87
25/04/2022	100	0	0	475304	92
26/04/2022	100	0	0	399813	94
27/04/2022	100	0	0	534536	90
28/04/2022	100	0	0	462105	90
29/04/2022	100	0	0	615820	99
30/04/2022	98,15	1,85	1597	88542907	84
01/05/2022	100	0	0	18810982	91
02/05/2022	100	0	0	375850	90
03/05/2022	100	0	0	422821	95
04/05/2022	100	0	0	390189	93
05/05/2022	100	0	0	396444	98
06/05/2022	100	0	0	702032	101
07/05/2022	97,98	2,02	1747	84115395	90
08/05/2022	100	0	0	28190738	90
09/05/2022	100	0	0	955298	97
10/05/2022	100	0	0	455190	95
11/05/2022	100	0	0	487635	86
12/05/2022	100	0	0	531132	95
13/05/2022	100	0	0	908602	97
14/05/2022	97,88	2,12	1830	92973937	90
15/05/2022	100	0	0	18314593	90
16/05/2022	100	0	0	438620	93
17/05/2022	100	0	0	402322	92
18/05/2022	100	0	0	436699	94
19/05/2022	100	0	0	479017	97
20/05/2022	100	0	0	505979	97
21/05/2022	97,88	2,12	1832	86735612	103
22/05/2022	100	0	0	20523280	97
23/05/2022	100	0	0	390567	95
24/05/2022	100	0	0	437859	95

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
25/05/2022	100	0	0	419406	111
26/05/2022	100	0	0	666028	102
27/05/2022	100	0	0	1165080	97
28/05/2022	97,90	2,10	1817	89619173	88
29/05/2022	100	0	0	21147848	89
30/05/2022	100	0	0	444672	106
31/05/2022	100	0	0	406985	98
01/06/2022	100	0	0	490546	102
02/06/2022	100	0	0	412879	94
03/06/2022	100	0	0	740906	94
04/06/2022	97,86	2,14	1845	80835700	88
05/06/2022	59,41	40,59	35069	15051241	89
06/06/2022	100	0	0	1348396	85
07/06/2022	100	0	0	440381	88
08/06/2022	100	0	0	389813	87
09/06/2022	100	0	0	542038	91
10/06/2022	100	0	0	794383	87
11/06/2022	98,05	1,95	1683	92197141	95
12/06/2022	100	0	0	20335187	91
13/06/2022	100	0	0	439381	90
14/06/2022	100	0	0	434228	90
15/06/2022	100	0	0	546450	88
16/06/2022	100	0	0	547214	91
17/06/2022	100	0	0	620749	93
18/06/2022	98,06	1,94	1677	81805437	88
19/06/2022	100	0	0	19418428	85
20/06/2022	100	0	0	633995	87
21/06/2022	100	0	0	404289	85
22/06/2022	100	0	0	405120	93
23/06/2022	100	0	0	1034815	86
24/06/2022	100	0	0	602706	93
25/06/2022	98,00	2,00	1727	93919955	91
26/06/2022	100	0	0	19664572	90
27/06/2022	100	0	0	486591	91
28/06/2022	100	0	0	440936	93
29/06/2022	99,31	0,69	600	419867	98
30/06/2022	100	0	0	395038	105