

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
01/07/2022	100	0	1827	0	0	1
02/07/2022	100	0	1493	0	0	1
03/07/2022	100	0	1325	0	0	1
04/07/2022	100	0	1592	0	0	0
05/07/2022	100	0	1624	0	0	1
06/07/2022	100	0	1495	0	0	0
07/07/2022	100	0	1811	0	0	0
08/07/2022	100	0	1933	0	0	0
09/07/2022	100	0	1497	0	0	0
10/07/2022	100	0	1322	467	0	0
11/07/2022	100	0	1561	444	0	0
12/07/2022	100	0	1759	389	0	0
13/07/2022	100	0	1718	0	0	3
14/07/2022	100	0	1651	0	0	0
15/07/2022	100	0	1651	0	0	0
16/07/2022	100	0	1524	0	0	0
17/07/2022	100	0	1504	0	0	15
18/07/2022	100	0	1663	0	0	0
19/07/2022	100	0	1615	0	0	0
20/07/2022	100	0	1580	0	0	0
21/07/2022	100	0	1517	0	0	0
22/07/2022	100	0	1608	0	0	0
23/07/2022	100	0	1409	349	0	0
24/07/2022	100	0	1252	0	0	0
25/07/2022	100	0	1609	436	0	0
26/07/2022	100	0	1607	632	0	1
27/07/2022	100	0	1656	1328	0	0
28/07/2022	100	0	1906	0	0	0
29/07/2022	100	0	1581	373	0	1
30/07/2022	100	0	1543	0	0	0
31/07/2022	100	0	1323	0	0	0
01/08/2022	100	0	1506	0	0	0
02/08/2022	100	0	1717	0	0	0
03/08/2022	100	0	1728	337	0	0
04/08/2022	100	0	1612	0	0	1
05/08/2022	100	0	1728	0	0	0
06/08/2022	100	0	1635	0	0	0
07/08/2022	99,95	0,05	1346	0	0	41
08/08/2022	100	0	1817	0	0	0
09/08/2022	100	0	1483	0	0	0
10/08/2022	100	0	1591	0	0	0
11/08/2022	100	0	1654	0	0	0
12/08/2022	100	0	1781	0	0	0
13/08/2022	100	0	1473	350	0	0
14/08/2022	100	0	1285	0	0	2

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
15/08/2022	100	0	1462	285	0	0
16/08/2022	100	0	1641	0	0	1
17/08/2022	100	0	1739	341	0	0
18/08/2022	100	0	1597	541	0	0
19/08/2022	100	0	1765	0	0	0
20/08/2022	100	0	1431	0	0	0
21/08/2022	100	0	1335	0	0	0
22/08/2022	100	0	1823	0	0	1
23/08/2022	100	0	1848	0	0	1
24/08/2022	100	0	1581	0	0	2
25/08/2022	99,991	0,009	2134	0	0	5
26/08/2022	100	0	1909	0	0	1
27/08/2022	100	0	1588	0	0	0
28/08/2022	100	0	1261	561	0	0
29/08/2022	100	0	2083	0	0	0
30/08/2022	100	0	2045	0	0	0
31/08/2022	100	0	2417	0	0	5
01/09/2022	99,79	0,21	1930	0	0	7
02/09/2022	100	0	2053	0	0	0
03/09/2022	100	0	1701	0	0	0
04/09/2022	100	0	1419	0	0	0
05/09/2022	100	0	2332	589	0	1
06/09/2022	100	0	1911	0	0	0
07/09/2022	99,78	0,22	1903	503	0	4
08/09/2022	100	0	1977	0	0	1
09/09/2022	99,83	0,17	2034	447	0	4
10/09/2022	100	0	1808	0	0	0
11/09/2022	100	0	1298	304	0	0
12/09/2022	100	0	1780	0	0	1
13/09/2022	100	0	1688	0	0	1
14/09/2022	100	0	1614	0	0	1
15/09/2022	100	0	2149	0	0	1
16/09/2022	100	0	1971	0	0	1
17/09/2022	100	0	1920	0	0	0
18/09/2022	99,86	0,14	1884	0	0	15
19/09/2022	100	0	2102	369	0	0
20/09/2022	100	0	2258	0	0	0
21/09/2022	100	0	2113	0	0	0
22/09/2022	100	0	2129	0	0	0
23/09/2022	100	0	2006	0	0	0
24/09/2022	99,97	0,04	2023	0	0	1
25/09/2022	99,86	0,14	1490	0	0	3
26/09/2022	100	0	1636	489	0	0
27/09/2022	100	0	1666	360	0	0
28/09/2022	100	0	1853	0	0	1
29/09/2022	100	0	1693	0	0	0

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
30/09/2022	100	0	1811	0	0	0

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/07/2022	100	0	0	1785	4352
02/07/2022	100	0	0	1546	2673
03/07/2022	100	0	0	1392	2485
04/07/2022	100	0	0	1007	3504
05/07/2022	100	0	0	1076	3362
06/07/2022	100	0	0	1210	4719
07/07/2022	100	0	0	995	2807
08/07/2022	100	0	0	1081	2922
09/07/2022	100	0	0	1806	3486
10/07/2022	100	0	0	1552	2458
11/07/2022	100	0	0	1014	3012
12/07/2022	100	0	0	1143	3043
13/07/2022	100	0	0	1379	3091
14/07/2022	100	0	0	1172	3069
15/07/2022	100	0	0	1218	3050
16/07/2022	100	0	0	1810	3336
17/07/2022	85,1	14,9	12874	1322	3830
18/07/2022	100	0	0	1149	3131
19/07/2022	100	0	0	1236	3118
20/07/2022	100	0	0	1079	3518
21/07/2022	100	0	0	1182	3416
22/07/2022	100	0	0	1356	3036
23/07/2022	100	0	0	1892	2598
24/07/2022	100	0	0	1492	2676
25/07/2022	100	0	0	1123	2920
26/07/2022	96,9	3,1	2678	1094	3143
27/07/2022	100	0	0	1717	3445
28/07/2022	100	0	0	1207	3706
29/07/2022	100	0	0	1174	3134
30/07/2022	100	0	0	1777	2499
31/07/2022	100	0	0	2866	2527
01/08/2022	100	0	0	1337	4340
02/08/2022	100	0	0	1180	3823
03/08/2022	100	0	0	1602	4970
04/08/2022	100	0	0	1734	4247
05/08/2022	100	0	0	1218	4466
06/08/2022	100	0	0	1693	2523
07/08/2022	85,7	14,3	12355	1379	6786
08/08/2022	100	0	0	1125	2926
09/08/2022	100	0	0	1145	3040
10/08/2022	100	0	0	1194	3576
11/08/2022	100	0	0	1210	3264
12/08/2022	100	0	0	1308	3315
13/08/2022	100	0	0	1802	3583
14/08/2022	100	0	0	1482	2435
15/08/2022	100	0	0	1406	2739
16/08/2022	100	0	0	1103	2992
17/08/2022	100	0	0	1222	3413
18/08/2022	100	0	0	1261	4611
19/08/2022	100	0	0	1284	4186
20/08/2022	100	0	0	1544	2854
21/08/2022	100	0	0	1628	2383
22/08/2022	100	0	0	1117	3629
23/08/2022	100	0	0	1221	3314
24/08/2022	100	0	0	1177	4047

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
25/08/2022	96,67	3,33	2877	1240	4496
26/08/2022	100	0	0	1465	3706
27/08/2022	100	0	0	1975	2652
28/08/2022	100	0	0	1754	2457
29/08/2022	100	0	0	1478	3870
30/08/2022	100	0	0	1163	3369
31/08/2022	100	0	0	1096	3720
01/09/2022	100	0	0	1180	3717
02/09/2022	100	0	0	1251	4260
03/09/2022	100	0	0	1643	2546
04/09/2022	100	0	0	1428	2137
05/09/2022	100	0	0	1104	3814
06/09/2022	100	0	0	1323	3346
07/09/2022	100	0	0	1242	4089
08/09/2022	100	0	0	1929	4728
09/09/2022	100	0	0	1222	4097
10/09/2022	100	0	0	1757	3256
11/09/2022	100	0	0	1407	2248
12/09/2022	100	0	0	1107	2846
13/09/2022	100	0	0	1031	2846
14/09/2022	100	0	0	1594	2988
15/09/2022	100	0	0	1259	2952
16/09/2022	100	0	0	1281	2907
17/09/2022	100	0	0	1752	3187
18/09/2022	83,8	16,2	13997	1742	4171
19/09/2022	100	0	0	1080	3024
20/09/2022	100	0	0	1320	3016
21/09/2022	100	0	0	1372	2944
22/09/2022	100	0	0	1301	3432
23/09/2022	100	0	0	1155	4165
24/09/2022	100	0	0	2051	2667
25/09/2022	100	0	0	1499	2158
26/09/2022	100	0	0	1038	3174
27/09/2022	100	0	0	1219	2987
28/09/2022	100	0	0	1297	3105
29/09/2022	100	0	0	1108	4302
30/09/2022	100	0	0	1299	3394

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/07/2022	100	0	0	1945	291
02/07/2022	100	0	0	2039	468
03/07/2022	100	0	0	1665	151
04/07/2022	100	0	0	2071	291
05/07/2022	100	0	0	1734	210
06/07/2022	100	0	0	1922	309
07/07/2022	100	0	0	2067	217
08/07/2022	100	0	0	1752	240
09/07/2022	100	0	0	1976	163
10/07/2022	100	0	0	1482	164
11/07/2022	100	0	0	1713	186
12/07/2022	100	0	0	1763	248
13/07/2022	100	0	0	1911	315
14/07/2022	100	0	0	1765	265
15/07/2022	100	0	0	1817	227
16/07/2022	100	0	0	1874	264
17/07/2022	85,1	14,9	12874	1456	139
18/07/2022	100	0	0	1807	219
19/07/2022	100	0	0	2047	217
20/07/2022	100	0	0	1784	324
21/07/2022	100	0	0	1719	211
22/07/2022	100	0	0	1661	251
23/07/2022	100	0	0	1892	295
24/07/2022	100	0	0	1373	155
25/07/2022	100	0	0	1828	295
26/07/2022	96,9	3,1	2678	1789	290
27/07/2022	100	0	0	2017	219
28/07/2022	100	0	0	1869	244
29/07/2022	100	0	0	1821	283
30/07/2022	100	0	0	1949	229
31/07/2022	100	0	0	1540	177
01/08/2022	100	0	0	1928	276
02/08/2022	100	0	0	1850	215
03/08/2022	100	0	0	1852	276
04/08/2022	100	0	0	2006	354
05/08/2022	100	0	0	1884	208
06/08/2022	100	0	0	1930	149
07/08/2022	85,7	14,3	12355	1614	172
08/08/2022	100	0	0	1671	180
09/08/2022	100	0	0	1678	300
10/08/2022	100	0	0	1772	241
11/08/2022	100	0	0	1898	291
12/08/2022	100	0	0	1644	312
13/08/2022	100	0	0	2010	275
14/08/2022	100	0	0	1859	163
15/08/2022	100	0	0	1576	228
16/08/2022	100	0	0	1793	283
17/08/2022	100	0	0	1798	298
18/08/2022	100	0	0	2013	219
19/08/2022	100	0	0	1815	391
20/08/2022	100	0	0	1663	264
21/08/2022	100	0	0	1570	130
22/08/2022	100	0	0	1920	298
23/08/2022	100	0	0	1761	276
24/08/2022	100	0	0	1777	224

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
25/08/2022	96,67	3,33	2877	2202	213
26/08/2022	100	0	0	1938	237
27/08/2022	100	0	0	1841	355
28/08/2022	100	0	0	2655	188
29/08/2022	100	0	0	1902	246
30/08/2022	100	0	0	1898	275
31/08/2022	100	0	0	1804	273
01/09/2022	100	0	0	2265	493
02/09/2022	100	0	0	2143	370
03/09/2022	100	0	0	1688	210
04/09/2022	100	0	0	1595	236
05/09/2022	100	0	0	1992	349
06/09/2022	100	0	0	1941	247
07/09/2022	100	0	0	2024	335
08/09/2022	100	0	0	2147	263
09/09/2022	100	0	0	1851	684
10/09/2022	100	0	0	1866	179
11/09/2022	100	0	0	1497	211
12/09/2022	100	0	0	1796	338
13/09/2022	100	0	0	1774	255
14/09/2022	100	0	0	2100	206
15/09/2022	100	0	0	2430	233
16/09/2022	100	0	0	1885	186
17/09/2022	100	0	0	2829	204
18/09/2022	83,8	16,2	13997	1684	155
19/09/2022	100	0	0	1768	224
20/09/2022	100	0	0	1721	202
21/09/2022	100	0	0	2678	176

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/07/2022	100	0	0	999696	97
02/07/2022	98	2	1695	80807786	84
03/07/2022	100	0	0	24424916	89
04/07/2022	100	0	0	493793	93
05/07/2022	100	0	0	437194	89
06/07/2022	100	0	0	429664	89
07/07/2022	100	0	0	514093	91
08/07/2022	100	0	0	684762	90
09/07/2022	98	2	1695	98856310	86
10/07/2022	100	0	0	24443207	77
11/07/2022	98	2	1646	413444	89
12/07/2022	100	0	0	436064	87
13/07/2022	100	0	0	412994	90
14/07/2022	100	0	0	593158	92
15/07/2022	100	0	0	459686	89
16/07/2022	98	2	1576	89113584	88
17/07/2022	100	0	0	25112493	105
18/07/2022	100	0	0	508889	89
19/07/2022	100	0	0	430499	88
20/07/2022	100	0	0	473762	94
21/07/2022	100	0	0	421493	92
22/07/2022	97	3	2170	784789	97
23/07/2022	98	2	1568	83747219	84
24/07/2022	100	0	0	20561259	81
25/07/2022	100	0	0	395053	101
26/07/2022	100	0	0	376027	91
27/07/2022	100	0	0	458084	90
28/07/2022	100	0	0	415043	93
29/07/2022	100	0	0	1100875	98
30/07/2022	98	2	1597	82922121	83
31/07/2022	100	0	0	29374471	86
01/08/2022	100	0	0	474685	94
02/08/2022	100	0	0	544857	113
03/08/2022	100	0	0	443288	92
04/08/2022	100	0	0	516079	94
05/08/2022	100	0	0	1530949	90
06/08/2022	98	2	1592	85454586	85
07/08/2022	100	0	0	25096409	78
08/08/2022	100	0	0	398355	93
09/08/2022	100	0	0	408253	92
10/08/2022	100	0	0	477962	99
11/08/2022	100	0	0	376540	100
12/08/2022	100	0	0	635643	93
13/08/2022	98	2	1578	98385853	84
14/08/2022	100	0	0	25173870	91
15/08/2022	100	0	0	1125055	93
16/08/2022	100	0	0	543596	94
17/08/2022	100	0	0	465389	90
18/08/2022	100	0	0	594270	93
19/08/2022	100	0	0	680088	98
20/08/2022	98	2	1641	100838496	87
21/08/2022	100	0	0	24332822	84
22/08/2022	98	2	2065	371748	94
23/08/2022	100	0	0	420791	94
24/08/2022	100	0	0	465219	93

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
25/08/2022	100	0	0	453887	95
26/08/2022	100	0	0	452762	97
27/08/2022	98	2	1689	90567856	89
28/08/2022	100	0	0	25589914	94
29/08/2022	100	0	0	421517	97
30/08/2022	100	0	0	457307	92
31/08/2022	100	0	0	469570	96
01/09/2022	100	0	0	406315	97
02/09/2022	100	0	0	470576	97
03/09/2022	98	2	1646	75991979	95
04/09/2022	100	0	0	23859513	92
05/09/2022	100	0	0	408242	99
06/09/2022	100	0	0	416138	93
07/09/2022	100	0	0	385311	97
08/09/2022	100	0	0	390719	99
09/09/2022	100	0	0	838506	98
10/09/2022	98	2	1722	74034047	92
11/09/2022	100	0	0	23682567	92
12/09/2022	100	0	0	442995	94
13/09/2022	100	0	0	518138	92
14/09/2022	100	0	0	459201	101
15/09/2022	100	0	0	411201	98
16/09/2022	100	0	0	406887	101
17/09/2022	98	2	1647	72394932	107
18/09/2022	100	0	0	23131572	102
19/09/2022	100	0	0	436614	99
20/09/2022	100	0	0	481001	98
21/09/2022	100	0	0	448164	95
22/09/2022	100	0	0	486129	96
23/09/2022	100	0	0	424126	100
24/09/2022	98	2	1679	88940711	92
25/09/2022	92	8	7171	20677141	96
26/09/2022	100	0	0	441870	96
27/09/2022	100	0	0	473941	94
28/09/2022	100	0	0	497803	94
29/09/2022	100	0	0	420015	96
30/09/2022	100	0	0	448180	99