

E-Banking Services: Performance Statistics

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APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
01/10/2022	100	0	2011	0	0	4
02/10/2022	100	0	1551	0	0	0
03/10/2022	100	0	1887	0	0	0
04/10/2022	100	0	1942	360	0	2
05/10/2022	100	0	2038	0	0	0
06/10/2022	100	0	2177	0	0	2
07/10/2022	100	0	1996	383	0	3
08/10/2022	100	0	2140	0	0	0
09/10/2022	100	0	1715	0	0	0
10/10/2022	100	0	2494	0	0	0
11/10/2022	100	0	2911	0	0	0
12/10/2022	100	0	3234	313	0	0
13/10/2022	100	0	2562	0	0	0
14/10/2022	100	0	3295	0	0	0
15/10/2022	100	0	2582	0	0	1
16/10/2022	100	0	1968	377	0	0
17/10/2022	100	0	2681	0	0	0
18/10/2022	100	0	2655	0	0	0
19/10/2022	100	0	3205	0	0	0
20/10/2022	100	0	2009	0	0	3
21/10/2022	100	0	1944	0	0	1
22/10/2022	100	0	2444	0	0	0
23/10/2022	100	0	1738	1037	0	0
24/10/2022	100	0	2158	56	0	0
25/10/2022	100	0	1989	0	0	0
26/10/2022	100	0	2057	0	0	0
27/10/2022	100	0	1953	0	0	0
28/10/2022	100	0	1864	0	0	3
29/10/2022	100	0	2279	0	0	0
30/10/2022	100	0	1690	676	0	0
31/10/2022	100	0	2031	0	0	0
01/11/2022	99	1	2604	0	0	13
02/11/2022	100	0	2448	315	0	1
03/11/2022	100	0	2074	336	0	0
04/11/2022	100	0	2331	336	0	0
05/11/2022	100	0	2304	0	0	0
06/11/2022	100	0	1595	0	0	0
07/11/2022	100	0	2177	0	0	0
08/11/2022	100	0	2449	0	0	0
09/11/2022	100	0	2206	462	0	0
10/11/2022	100	0	1875	0	0	0
11/11/2022	100	0	2187	297	0	0
12/11/2022	100	0	2032	383	0	0
13/11/2022	99	1	2215	0	0	34
14/11/2022	100	0	2156	0	0	0

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Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
15/11/2022	100	0	1996	288	0	0
16/11/2022	100	0	2102	287	0	0
17/11/2022	100	0	1839	288	0	0
18/11/2022	100	0	2135	0	0	0
19/11/2022	100	0	1644	279	0	41
20/11/2022	100	0	1640	0	0	30
21/11/2022	100	0	1868	0	0	0
22/11/2022	100	0	2079	0	0	0
23/11/2022	100	0	2228	0	0	0
24/11/2022	100	0	2241	267	0	0
25/11/2022	100	0	2099	0	0	0
26/11/2022	100	0	1843	0	0	0
27/11/2022	100	0	2194	0	0	0
28/11/2022	100	0	1932	0	0	0
29/11/2022	100	0	1993	0	0	0
30/11/2022	100	0	2029	693	0	0
01/12/2022	100	0	2363	0	0	0
02/12/2022	100	0	2325	0	0	0
03/12/2022	100	0	1812	0	0	0
04/12/2022	100	0	1324	0	0	2
05/12/2022	100	0	1580	0	0	0
06/12/2022	100	0	1874	0	0	0
07/12/2022	100	0	1538	0	0	0
08/12/2022	100	0	2146	0	0	0
09/12/2022	100	0	1990	0	0	0
10/12/2022	100	0	1679	0	0	0
11/12/2022	100	0	1546	0	0	21
12/12/2022	100	0	1970	320	0	1
13/12/2022	100	0	2562	0	0	0
14/12/2022	100	0	1953	0	0	0
15/12/2022	100	0	2151	512	0	6
16/12/2022	100	0	2033	767	0	0
17/12/2022	100	0	1636	0	0	0
18/12/2022	100	0	1504	0	0	0
19/12/2022	100	0	1881	0	0	0
20/12/2022	100	0	1899	0	0	0
21/12/2022	100	0	1678	0	0	4
22/12/2022	100	0	2008	0	0	1
23/12/2022	100	0	1828	0	0	0
24/12/2022	100	0	1438	0	0	0
25/12/2022	100	0	1440	0	0	1
26/12/2022	100	0	1573	0	0	1
27/12/2022	100	0	1754	0	0	0
28/12/2022	100	0	1917	0	0	0
29/12/2022	100	0	1790	0	0	4

APIs dedicated interface - LU

Day	Uptime (%)	Downtime (%)	AISP response (ms)	PISP response (ms)	CBPII response (ms)	Error response rate (%)
30/12/2022	100	0	1439	0	0	3
31/12/2022	100	0	1698	431	0	0

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/10/2022	100	0	0	1913	1122
02/10/2022	100	0	0	1935	1297
03/10/2022	100	0	0	2128	1688
04/10/2022	100	0	0	2141	1503
05/10/2022	100	0	0	1997	1696
06/10/2022	100	0	0	1799	1487
07/10/2022	97	3	2817	1934	1319
08/10/2022	99	1	899	2082	1335
09/10/2022	100	0	0	1965	1107
10/10/2022	100	0	0	1247	1195
11/10/2022	100	0	0	1264	1219
12/10/2022	100	0	0	1488	1279
13/10/2022	100	0	0	1414	1258
14/10/2022	100	0	0	1428	1361
15/10/2022	100	0	0	1727	1303
16/10/2022	100	0	0	1193	1389
17/10/2022	100	0	0	1416	1324
18/10/2022	100	0	0	1451	1467
19/10/2022	100	0	0	1507	1350
20/10/2022	100	0	0	1931	1403
21/10/2022	100	0	0	1622	1345
22/10/2022	100	0	0	1797	1234
23/10/2022	100	0	0	1283	1038
24/10/2022	100	0	0	1731	1306
25/10/2022	100	0	0	1647	1664
26/10/2022	100	0	0	1602	1442
27/10/2022	100	0	0	1534	1429
28/10/2022	100	0	0	1493	1314
29/10/2022	100	0	0	1555	1294
30/10/2022	100	0	0	1262	1129
31/10/2022	100	0	0	1315	1317
01/11/2022	100	0	0	1719	1616
02/11/2022	100	0	0	1885	1666
03/11/2022	100	0	0	1607	1381
04/11/2022	100	0	0	1511	1477
05/11/2022	100	0	0	2049	1741
06/11/2022	100	0	0	1252	1139
07/11/2022	100	0	0	1550	1327
08/11/2022	100	0	0	1610	1550
09/11/2022	100	0	0	2013	1535
10/11/2022	100	0	0	1676	1502
11/11/2022	100	0	0	1535	1714
12/11/2022	100	0	0	1855	1489
13/11/2022	100	0	0	1073	1238
14/11/2022	100	0	0	1361	1277
15/11/2022	100	0	0	1563	1363
16/11/2022	100	0	0	1352	1390
17/11/2022	100	0	0	1623	1345
18/11/2022	100	0	0	1416	1372
19/11/2022	64	37	31536	1765	1163
20/11/2022	74	26	22464	1510	1190
21/11/2022	100	0	0	1594	1423
22/11/2022	100	0	0	1495	1390
23/11/2022	100	0	0	1628	1449

Mobile application - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/11/2022	100	0	0	1445	1537
25/11/2022	100	0	0	1612	1445
26/11/2022	100	0	0	1419	1266
27/11/2022	100	0	0	1217	1257
28/11/2022	100	0	0	1606	1460
29/11/2022	100	0	0	1679	1367
30/11/2022	100	0	0	1477	1326
01/12/2022	100	0	0	1861	1499
02/12/2022	100	0	0	1486	1365
03/12/2022	100	0	0	1418	1153
04/12/2022	100	0	0	1186	944
05/12/2022	100	0	0	1256	1183
06/12/2022	100	0	0	1380	1289
07/12/2022	100	0	0	1653	1271
08/12/2022	100	0	0	1514	1272
09/12/2022	100	0	0	1498	1201
10/12/2022	100	0	0	1408	1246
11/12/2022	82	18	15725	1369	962
12/12/2022	100	0	0	1365	1144
13/12/2022	100	0	0	1874	1356
14/12/2022	100	0	0	1623	1307
15/12/2022	97	3	2575	1961	1483
16/12/2022	98	2	1555	1599	1374
17/12/2022	100	0	0	1617	1442
18/12/2022	100	0	0	1092	834
19/12/2022	100	0	0	1543	1260
20/12/2022	100	0	0	1504	1292
21/12/2022	97	3	2393	1530	1327
22/12/2022	100	0	60	1652	1312
23/12/2022	100	0	0	1661	1171
24/12/2022	100	0	0	1318	1057
25/12/2022	100	0	0	1402	981
26/12/2022	100	0	0	1050	1168
27/12/2022	100	0	0	1229	1182
28/12/2022	100	0	0	1375	1158
29/12/2022	100	0	0	1568	1155
30/12/2022	100	0	0	1232	1134
31/12/2022	100	0	0	1388	1025

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Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/10/2022	100	0	0	4253	969
02/10/2022	100	0	0	3985	1057
03/10/2022	100	0	0	4462	1308
04/10/2022	100	0	0	5316	1302
05/10/2022	100	0	0	4337	1232
06/10/2022	100	0	0	4049	1252
07/10/2022	97	3	2817	3773	1204
08/10/2022	99	1	899	3573	1067
09/10/2022	100	0	0	3256	914
10/10/2022	100	0	0	4169	1124
11/10/2022	100	0	0	4341	1062
12/10/2022	100	0	0	4047	1121
13/10/2022	100	0	0	4299	1093
14/10/2022	100	0	0	3941	1085
15/10/2022	100	0	0	4840	1175
16/10/2022	100	0	0	4209	933
17/10/2022	100	0	0	4597	1163
18/10/2022	100	0	0	2963	1108
19/10/2022	100	0	0	2688	1169
20/10/2022	100	0	0	2472	1225
21/10/2022	100	0	0	2295	1179
22/10/2022	100	0	0	2537	1009
23/10/2022	100	0	0	1784	953
24/10/2022	100	0	0	2377	1271
25/10/2022	100	0	0	2469	1175
26/10/2022	100	0	0	2595	1259
27/10/2022	100	0	0	2381	1180
28/10/2022	100	0	0	2430	1262
29/10/2022	100	0	0	2569	1081
30/10/2022	100	0	0	2065	911
31/10/2022	100	0	0	2177	1129
01/11/2022	100	0	0	2501	1178
02/11/2022	100	0	0	2710	1463
03/11/2022	100	0	0	2479	1247
04/11/2022	100	0	0	2358	1328
05/11/2022	100	0	0	2849	1124
06/11/2022	100	0	0	2149	960
07/11/2022	100	0	0	2461	1184
08/11/2022	100	0	0	2479	1310
09/11/2022	100	0	0	2413	1127
10/11/2022	100	0	0	2692	1247
11/11/2022	100	0	0	2506	1201
12/11/2022	100	0	0	2497	1094
13/11/2022	100	0	0	1913	858
14/11/2022	100	0	0	2318	1140
15/11/2022	100	0	0	2367	1148
16/11/2022	100	0	0	2534	1205
17/11/2022	100	0	0	2424	1125
18/11/2022	100	0	0	2373	1017
19/11/2022	64	37	31536	2023	973
20/11/2022	74	26	22464	2244	831
21/11/2022	100	0	0	2533	1017
22/11/2022	100	0	0	2481	1011
23/11/2022	100	0	0	2496	994

E-Banking - LU

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/11/2022	100	0	0	2631	1039
25/11/2022	100	0	0	2386	1075
26/11/2022	100	0	0	2540	880
27/11/2022	100	0	0	2457	964
28/11/2022	100,0	0	0	2307	1081
29/11/2022	100	0	0	2560	1081
30/11/2022	100	0	0	2302	1155
01/12/2022	100	0	0	2772	1280
02/12/2022	100	0	0	2353	1189
03/12/2022	100	0	0	2262	902
04/12/2022	100	0	0	1836	870
05/12/2022	100	0	0	2396	1111
06/12/2022	100	0	0	2220	1015
07/12/2022	100	0	0	2236	989
08/12/2022	100	0	0	2274	983
09/12/2022	100	0	0	2232	947
10/12/2022	100	0	0	2370	852
11/12/2022	82	18	15725	1779	811
12/12/2022	100	0	0	2312	975
13/12/2022	100	0	0	2667	1019
14/12/2022	100	0	0	2723	1005
15/12/2022	97	3	2575	2746	1136
16/12/2022	98	2	1555	2480	1073
17/12/2022	100	0	0	2485	927
18/12/2022	100	0	0	1784	862
19/12/2022	100	0	0	2569	1129
20/12/2022	100	0	0	2617	980
21/12/2022	97	3	2393	2812	1191
22/12/2022	100	0	60	2626	1010
23/12/2022	100	0	0	2276	1039
24/12/2022	100	0	0	2663	875
25/12/2022	100	0	0	2299	725
26/12/2022	100	0	0	2185	848
27/12/2022	100	0	0	2230	1061
28/12/2022	100	0	0	2107	1020
29/12/2022	100	0	0	2252	973
30/12/2022	100	0	0	2091	960
31/12/2022	100	0	0	2767	872

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
01/10/2022	98	2	1687	83124838	98
02/10/2022	95	5	4562	27658330	99
03/10/2022	100	0	0	510852	98
04/10/2022	100	0	0	409083	100
05/10/2022	100	0	0	511817	96
06/10/2022	100	0	0	475668	95
07/10/2022	100	0	0	534640	93
08/10/2022	98	2	1751	90877126	99
09/10/2022	71	29	24848	18427225	124
10/10/2022	100	0	0	448004	93
11/10/2022	100	0	0	391280	101
12/10/2022	100	0	0	444279	91
13/10/2022	100	0	0	515650	100
14/10/2022	100	0	0	585424	94
15/10/2022	98	2	1735	76168898	99
16/10/2022	100	0	0	21138944	285
17/10/2022	99	1	630	382914	90
18/10/2022	96	4	3180	407138	715
19/10/2022	100	0	0	428902	94
20/10/2022	100	0	0	429815	97
21/10/2022	100	0	0	469439	96
22/10/2022	98	2	1708	83331719	89
23/10/2022	100	0	0	22231130	96
24/10/2022	100	0	0	443715	98
25/10/2022	100	0	0	388974	98
26/10/2022	100	0	0	459092	96
27/10/2022	100	0	0	489377	94
28/10/2022	100	0	0	621355	96
29/10/2022	98	2	1767	86165875	89
30/10/2022	100	0	0	25722648	95
31/10/2022	100	0	0	408939	97
01/11/2022	100	0	0	1038696	93
02/11/2022	100	0	0	386346	103
03/11/2022	100	0	0	528399	95
04/11/2022	100	0	0	452834	100
05/11/2022	98	2	1786	76016147	86
06/11/2022	100	0	0	26651104	90
07/11/2022	100	0	0	538991	93
08/11/2022	100	0	0	463098	97
09/11/2022	98	2	1740	435438	96
10/11/2022	100	0	0	389331	92
11/11/2022	100	0	0	510931	98
12/11/2022	98	2	1613	86695202	92
13/11/2022	100	0	0	41207645	91
14/11/2022	100	0	0	402152	102
15/11/2022	100	0	300	483654	243
16/11/2022	100	0	0	444296	95
17/11/2022	100	0	0	522076	101
18/11/2022	100	0	0	563492	105
19/11/2022	98	2	1828	76392205	84
20/11/2022	100	0	0	21121533	86
21/11/2022	100	0	0	402691	139
22/11/2022	100	0	0	433921	106
23/11/2022	100	0	0	419318	98

E-Banking Services: Performance Statistics

MultiLine

Day	Uptime (%)	Downtime (%)	Downtime (S)	PISP response (ms)	AISP response (ms)
24/11/2022	79	21	18000	555362	205
25/11/2022	100	0	0	696903	98
26/11/2022	98	2	1771	90972274	85
27/11/2022	100	0	0	39857657	93
28/11/2022	100	0	0	511453	102
29/11/2022	100	0	0	441606	96
30/11/2022	100	0	0	545729	97
01/12/2022	100	0	0	502741	101
02/12/2022	100	0	0	579438	95
03/12/2022	98	2	1752	88072775	79
04/12/2022	100	0	0	42992836	93
05/12/2022	100	0	0	477993	96
06/12/2022	100	0	0	439530	92
07/12/2022	100	0	0	369957	94
08/12/2022	100	0	0	385116	87
09/12/2022	100	0	0	752230	93
10/12/2022	98	2	1765	86236139	80
11/12/2022	100	0	0	26982449	86
12/12/2022	100	0	0	469592	95
13/12/2022	100	0	0	475171	92
14/12/2022	100	0	0	384524	89
15/12/2022	100	0	0	469893	91
16/12/2022	100	0	0	576268	93
17/12/2022	98	2	1754	91918209	86
18/12/2022	100	0	0	23268235	83
19/12/2022	100	0	0	418499	94
20/12/2022	100	0	0	387800	97
21/12/2022	100	0	0	424639	97
22/12/2022	100	0	0	423675	103
23/12/2022	100	0	0	922727	103
24/12/2022	98	2	1767	91196359	80
25/12/2022	100	0	0	36783065	87
26/12/2022	100	0	0	1538427	87
27/12/2022	100	0	0	437399	97
28/12/2022	100	0	0	555957	92
29/12/2022	100	0	0	448381	91
30/12/2022	100	0	0	614065	97
31/12/2022	98	2	1797	86187496	80