

E-Banking Services: Performance Statistics

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APIs dedicated interface - LU

| Day | Uptime (%) | Downtime (%) | AISP response (ms) | PISP response (ms) | CBPII response (ms) | Error response rate (%) |
|------------|------------|--------------|--------------------|--------------------|---------------------|-------------------------|
| 01/01/2023 | 100 | 0 | 1549 | 0 | 0 | 0 |
| 02/01/2023 | 100 | 0 | 1825 | 281 | 0 | 0 |
| 03/01/2023 | 99 | 1 | 1671 | 516 | 0 | 65 |
| 04/01/2023 | 100 | 0 | 1660 | 0 | 0 | 0 |
| 05/01/2023 | 100 | 0 | 1781 | 270 | 0 | 0 |
| 06/01/2023 | 100 | 0 | 2017 | 0 | 0 | 3 |
| 07/01/2023 | 100 | 0 | 1642 | 291 | 0 | 0 |
| 08/01/2023 | 100 | 0 | 1322 | 279 | 0 | 14 |
| 09/01/2023 | 100 | 0 | 1524 | 331 | 0 | 0 |
| 10/01/2023 | 100 | 0 | 1725 | 339 | 0 | 1 |
| 11/01/2023 | 100 | 0 | 1587 | 382 | 0 | 0 |
| 12/01/2023 | 100 | 0 | 1546 | 319 | 0 | 0 |
| 13/01/2023 | 100 | 0 | 1579 | 337 | 0 | 0 |
| 14/01/2023 | 100 | 0 | 1593 | 0 | 0 | 0 |
| 15/01/2023 | 100 | 0 | 1342 | 323 | 0 | 0 |
| 16/01/2023 | 100 | 0 | 1632 | 409 | 0 | 0 |
| 17/01/2023 | 100 | 0 | 1794 | 323 | 0 | 0 |
| 18/01/2023 | 100 | 0 | 1869 | 301 | 0 | 0 |
| 19/01/2023 | 100 | 0 | 2020 | 414 | 0 | 0 |
| 20/01/2023 | 100 | 0 | 1613 | 1199 | 0 | 0 |
| 21/01/2023 | 100 | 0 | 1742 | 0 | 0 | 0 |
| 22/01/2023 | 100 | 0 | 1777 | 0 | 0 | 49 |
| 23/01/2023 | 100 | 0 | 1841 | 50 | 0 | 0 |
| 24/01/2023 | 100 | 0 | 1725 | 0 | 0 | 0 |
| 25/01/2023 | 100 | 0 | 1814 | 277 | 0 | 0 |
| 26/01/2023 | 100 | 0 | 2039 | 0 | 0 | 1 |
| 27/01/2023 | 100 | 0 | 1656 | 0 | 0 | 0 |
| 28/01/2023 | 100 | 0 | 1766 | 0 | 0 | 0 |
| 29/01/2023 | 100 | 0 | 1391 | 0 | 0 | 0 |
| 30/01/2023 | 100 | 0 | 1683 | 305 | 0 | 0 |
| 31/01/2023 | 100 | 0 | 1925 | 0 | 0 | 0 |
| 01/02/2023 | 100 | 0 | 2112 | 0 | 0 | 0 |
| 02/02/2023 | 100 | 0 | 2126 | 0 | 0 | 3 |
| 03/02/2023 | 100 | 0 | 1997 | 810 | 0 | 11 |
| 04/02/2023 | 100 | 0 | 2143 | 0 | 0 | 0 |
| 05/02/2023 | 100 | 0 | 1391 | 0 | 0 | 0 |
| 06/02/2023 | 100 | 0 | 2007 | 0 | 0 | 0 |
| 07/02/2023 | 100 | 0 | 1944 | 342 | 0 | 0 |
| 08/02/2023 | 100 | 0 | 2023 | 0 | 0 | 0 |
| 09/02/2023 | 100 | 0 | 2230 | 0 | 0 | 0 |
| 10/02/2023 | 100 | 0 | 2083 | 0 | 0 | 4 |
| 11/02/2023 | 100 | 0 | 1814 | 0 | 0 | 0 |
| 12/02/2023 | 100 | 0 | 1531 | 0 | 0 | 6 |
| 13/02/2023 | 100 | 0 | 1630 | 0 | 0 | 1 |
| 14/02/2023 | 100 | 0 | 2282 | 0 | 0 | 0 |

E-Banking Services: Performance Statistics

APIs dedicated interface - LU

| Day | Uptime (%) | Downtime (%) | AISP response (ms) | PISP response (ms) | CBPII response (ms) | Error response rate (%) |
|------------|------------|--------------|--------------------|--------------------|---------------------|-------------------------|
| 15/02/2023 | 100 | 0 | 1989 | 0 | 0 | 0 |
| 16/02/2023 | 100 | 0 | 1813 | 386 | 0 | 0 |
| 17/02/2023 | 100 | 0 | 1805 | 0 | 0 | 0 |
| 18/02/2023 | 100 | 0 | 1640 | 425 | 0 | 1 |
| 19/02/2023 | 100 | 0 | 1559 | 0 | 0 | 42 |
| 20/02/2023 | 100 | 0 | 1754 | 279 | 0 | 0 |
| 21/02/2023 | 100 | 0 | 1883 | 265 | 0 | 0 |
| 22/02/2023 | 100 | 0 | 1701 | 0 | 0 | 0 |
| 23/02/2023 | 100 | 0 | 1540 | 0 | 0 | 0 |
| 24/02/2023 | 100 | 0 | 1703 | 0 | 0 | 0 |
| 25/02/2023 | 100 | 0 | 1614 | 0 | 0 | 0 |
| 26/02/2023 | 100 | 0 | 1260 | 0 | 0 | 0 |
| 27/02/2023 | 100 | 0 | 1721 | 0 | 0 | 2 |
| 28/02/2023 | 100 | 0 | 1545 | 0 | 0 | 0 |
| 01/03/2023 | 100 | 0 | 1735 | 0 | 0 | 0 |
| 02/03/2023 | 100 | 0 | 1817 | 0 | 0 | 0 |
| 03/03/2023 | 100 | 0 | 1713 | 0 | 0 | 2 |
| 04/03/2023 | 100 | 0 | 1775 | 0 | 0 | 0 |
| 05/03/2023 | 100 | 0 | 1216 | 0 | 0 | 0 |
| 06/03/2023 | 100 | 0 | 1559 | 390 | 0 | 0 |
| 07/03/2023 | 100 | 0 | 1666 | 0 | 0 | 0 |
| 08/03/2023 | 100 | 0 | 1718 | 0 | 0 | 0 |
| 09/03/2023 | 100 | 0 | 1864 | 0 | 0 | 1 |
| 10/03/2023 | 100 | 0 | 1633 | 0 | 0 | 0 |
| 11/03/2023 | 100 | 0 | 1833 | 0 | 0 | 0 |
| 12/03/2023 | 100 | 0 | 1352 | 0 | 0 | 5 |
| 13/03/2023 | 100 | 0 | 1887 | 302 | 0 | 0 |
| 14/03/2023 | 100 | 0 | 1746 | 363 | 0 | 0 |
| 15/03/2023 | 100 | 0 | 1868 | 0 | 0 | 0 |
| 16/03/2023 | 100 | 0 | 1922 | 0 | 0 | 0 |
| 17/03/2023 | 100 | 0 | 1858 | 0 | 0 | 0 |
| 18/03/2023 | 100 | 0 | 1757 | 1554 | 0 | 0 |
| 19/03/2023 | 99 | 1 | 1636 | 0 | 0 | 46 |
| 20/03/2023 | 100 | 0 | 1711 | 0 | 0 | 0 |
| 21/03/2023 | 100 | 0 | 2047 | 0 | 0 | 0 |
| 22/03/2023 | 100 | 0 | 1705 | 0 | 0 | 1 |
| 23/03/2023 | 100 | 0 | 2009 | 0 | 0 | 0 |
| 24/03/2023 | 100 | 0 | 2088 | 0 | 0 | 0 |
| 25/03/2023 | 100 | 0 | 1652 | 0 | 0 | 0 |
| 26/03/2023 | 100 | 0 | 1272 | 0 | 0 | 0 |
| 27/03/2023 | 100 | 0 | 1495 | 0 | 0 | 0 |
| 28/03/2023 | 100 | 0 | 1613 | 5992 | 0 | 9 |
| 29/03/2023 | 100 | 0 | 1659 | 0 | 0 | 0 |
| 30/03/2023 | 100 | 0 | 1693 | 1897 | 0 | 0 |
| 31/03/2023 | 100 | 0 | 1751 | 0 | 0 | 4 |

Mobile application - LU

| Day | Uptime (%) | Downtime (%) | Downtime (S) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------|--------------------|--------------------|
| 01/01/2023 | 100 | 0 | | 1219 | 1055 |
| 02/01/2023 | 100 | 0 | | 1390 | 1478 |
| 03/01/2023 | 100 | 0 | | 1284 | 1302 |
| 04/01/2023 | 100 | 0 | | 1346 | 1488 |
| 05/01/2023 | 100 | 0 | | 1453 | 1499 |
| 06/01/2023 | 100 | 0 | | 1371 | 1530 |
| 07/01/2023 | 100 | 0 | | 1312 | 1168 |
| 08/01/2023 | 100 | 0 | | 975 | 974 |
| 09/01/2023 | 100 | 0 | | 1187 | 1077 |
| 10/01/2023 | 100 | 0 | | 1183 | 1227 |
| 11/01/2023 | 100 | 0 | | 1273 | 1232 |
| 12/01/2023 | 100 | 0 | | 1222 | 1212 |
| 13/01/2023 | 100 | 0 | | 1387 | 1230 |
| 14/01/2023 | 100 | 0 | | 1173 | 1169 |
| 15/01/2023 | 100 | 0 | | 957 | 1061 |
| 16/01/2023 | 100 | 0 | | 1213 | 1113 |
| 17/01/2023 | 100 | 0 | | 1112 | 1179 |
| 18/01/2023 | 100 | 0 | | 1283 | 1261 |
| 19/01/2023 | 100 | 0 | | 1271 | 1259 |
| 20/01/2023 | 100 | 0 | | 1302 | 1539 |
| 21/01/2023 | 100 | 0 | | 1215 | 1240 |
| 22/01/2023 | 83 | 17 | 2520 | 1015 | 1032 |
| 23/01/2023 | 100 | 0 | | 1269 | 1096 |
| 24/01/2023 | 100 | 0 | | 1308 | 1265 |
| 25/01/2023 | 100 | 0 | | 1255 | 1176 |
| 26/01/2023 | 97 | 3 | 83640 | 1169 | 1170 |
| 27/01/2023 | 100 | 0 | 0 | 1073 | 1136 |
| 28/01/2023 | 100 | 0 | | 900 | 983 |
| 29/01/2023 | 100 | 0 | | 814 | 993 |
| 30/01/2023 | 100 | 0 | | 1132 | 1048 |
| 31/01/2023 | 100 | 0 | | 1243 | 1504 |
| 01/02/2023 | 100 | 0 | | 1830 | 1530 |
| 02/02/2023 | 100 | 0 | | 1282 | 1499 |
| 03/02/2023 | 97 | 3 | 83580 | 1391 | 1423 |
| 04/02/2023 | 98 | 2 | 0 | 1269 | 1331 |
| 05/02/2023 | 100 | 0 | | 1051 | 1070 |
| 06/02/2023 | 100 | 0 | | 1260 | 1461 |
| 07/02/2023 | 100 | 0 | | 1338 | 1597 |
| 08/02/2023 | 100 | 0 | | 1781 | 2078 |
| 09/02/2023 | 100 | 0 | | 1327 | 1481 |
| 10/02/2023 | 100 | 0 | | 1337 | 1718 |
| 11/02/2023 | 100 | 0 | | 1295 | 1150 |
| 12/02/2023 | 100 | 0 | | 830 | 924 |
| 13/02/2023 | 100 | 0 | | 1321 | 1149 |
| 14/02/2023 | 100 | 0 | | 1226 | 1117 |
| 15/02/2023 | 100 | 0 | | 1267 | 1158 |
| 16/02/2023 | 100 | 0 | | 1212 | 1265 |
| 17/02/2023 | 100 | 0 | | 1212 | 1205 |
| 18/02/2023 | 99 | 2 | 85140 | 798 | 1082 |
| 19/02/2023 | 81 | 19 | 2340 | 1001 | 1005 |
| 20/02/2023 | 100 | 0 | | 1284 | 1118 |
| 21/02/2023 | 100 | 0 | | 1147 | 1192 |
| 22/02/2023 | 100 | 0 | | 1295 | 1304 |
| 23/02/2023 | 100 | 0 | | 1248 | 1223 |

Mobile application - LU

| Day | Uptime (%) | Downtime (%) | Downtime (S) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------|--------------------|--------------------|
| 24/02/2023 | 100 | 0 | | 1007 | 1203 |
| 25/02/2023 | 100 | 0 | | 1022 | 1063 |
| 26/02/2023 | 100 | 0 | | 891 | 876 |
| 27/02/2023 | 100 | 0 | | 990 | 947 |
| 28/02/2023 | 100 | 0 | | 1116 | 1010 |
| 01/03/2023 | 100 | 0 | | 1334 | 1165 |
| 02/03/2023 | 100 | 0 | | 1185 | 1090 |
| 03/03/2023 | 100 | 0 | | 1509 | 1438 |
| 04/03/2023 | 100 | 0 | | 1165 | 1125 |
| 05/03/2023 | 100 | 0 | | 922 | 892 |
| 06/03/2023 | 100 | 0 | | 1204 | 1175 |
| 07/03/2023 | 100 | 0 | | 1250 | 1163 |
| 08/03/2023 | 100 | 0 | | 1259 | 1621 |
| 09/03/2023 | 100 | 0 | | 1384 | 1326 |
| 10/03/2023 | 100 | 0 | | 1433 | 1615 |
| 11/03/2023 | 100 | 0 | | 1147 | 1181 |
| 12/03/2023 | 100 | 0 | | 975 | 939 |
| 13/03/2023 | 100 | 0 | | 1300 | 1113 |
| 14/03/2023 | 100 | 0 | | 1325 | 1210 |
| 15/03/2023 | 100 | 0 | | 1272 | 1437 |
| 16/03/2023 | 100 | 0 | | 1386 | 1315 |
| 17/03/2023 | 100 | 0 | | 1342 | 1469 |
| 18/03/2023 | 100 | 0 | | 1317 | 1536 |
| 19/03/2023 | 84 | 17 | 2340 | 948 | 1365 |
| 20/03/2023 | 100 | 0 | | 1122 | 1634 |
| 21/03/2023 | 100 | 0 | | 1117 | 1713 |
| 22/03/2023 | 97 | 3 | 83580 | 1074 | 1876 |
| 23/03/2023 | 99 | 1 | 0 | 1135 | 1857 |
| 24/03/2023 | 100 | 0 | | 817 | 1909 |
| 25/03/2023 | 100 | 0 | | 970 | 1705 |
| 26/03/2023 | 100 | 0 | | 721 | 1265 |
| 27/03/2023 | 97 | 3 | 83580 | 989 | 1451 |
| 28/03/2023 | 100 | 0 | 0 | 1010 | 1776 |
| 29/03/2023 | 100 | 0 | | 1045 | 1756 |
| 30/03/2023 | 100 | 0 | | 964 | 1768 |
| 31/03/2023 | 100 | 0 | | 1084 | 1781 |

E-Banking - LU

| Day | Uptime (%) | Downtime (%) | Downtime (S) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------|--------------------|--------------------|
| 01/01/2023 | 100 | 0 | | 1998 | 833 |
| 02/01/2023 | 100 | 0 | | 2476 | 930 |
| 03/01/2023 | 100 | 0 | | 2346 | 1048 |
| 04/01/2023 | 100 | 0 | | 2440 | 1059 |
| 05/01/2023 | 100 | 0 | | 2192 | 1096 |
| 06/01/2023 | 100 | 0 | | 2280 | 1045 |
| 07/01/2023 | 100 | 0 | | 2368 | 825 |
| 08/01/2023 | 100 | 0 | | 1687 | 727 |
| 09/01/2023 | 100 | 0 | | 2053 | 850 |
| 10/01/2023 | 100 | 0 | | 2259 | 973 |
| 11/01/2023 | 100 | 0 | | 2266 | 964 |
| 12/01/2023 | 100 | 0 | | 2375 | 915 |
| 13/01/2023 | 100 | 0 | | 2368 | 953 |
| 14/01/2023 | 100 | 0 | | 2669 | 816 |
| 15/01/2023 | 100 | 0 | | 1725 | 712 |
| 16/01/2023 | 100 | 0 | | 2246 | 840 |
| 17/01/2023 | 100 | 0 | | 2390 | 895 |
| 18/01/2023 | 100 | 0 | | 2423 | 972 |
| 19/01/2023 | 100 | 0 | | 2456 | 962 |
| 20/01/2023 | 100 | 0 | | 2422 | 1107 |
| 21/01/2023 | 100 | 0 | | 2519 | 877 |
| 22/01/2023 | 83 | 17 | 2520 | 1842 | 854 |
| 23/01/2023 | 100 | 0 | | 2333 | 952 |
| 24/01/2023 | 100 | 0 | | 2646 | 973 |
| 25/01/2023 | 100 | 0 | | 2179 | 991 |
| 26/01/2023 | 97 | 3 | 83640 | 2430 | 941 |
| 27/01/2023 | 100 | 0 | 0 | 2349 | 915 |
| 28/01/2023 | 100 | 0 | | 2346 | 809 |
| 29/01/2023 | 100 | 0 | | 1713 | 835 |
| 30/01/2023 | 100 | 0 | | 2129 | 928 |
| 31/01/2023 | 100 | 0 | | 2761 | 1098 |
| 01/02/2023 | 100 | 0 | | 2480 | 1121 |
| 02/02/2023 | 100 | 0 | | 2592 | 1063 |
| 03/02/2023 | 97 | 3 | 83580 | 2469 | 1006 |
| 04/02/2023 | 98 | 2 | 0 | 2482 | 960 |
| 05/02/2023 | 100 | 0 | | 1997 | 763 |
| 06/02/2023 | 100 | 0 | | 2320 | 1040 |
| 07/02/2023 | 100 | 0 | | 2545 | 1030 |
| 08/02/2023 | 100 | 0 | | 2597 | 1135 |
| 09/02/2023 | 100 | 0 | | 2449 | 1074 |
| 10/02/2023 | 100 | 0 | | 2427 | 1153 |
| 11/02/2023 | 100 | 0 | | 2270 | 868 |
| 12/02/2023 | 100 | 0 | | 1919 | 724 |
| 13/02/2023 | 100 | 0 | | 2176 | 985 |
| 14/02/2023 | 100 | 0 | | 2393 | 948 |
| 15/02/2023 | 100 | 0 | | 2279 | 896 |
| 16/02/2023 | 100 | 0 | | 2126 | 947 |
| 17/02/2023 | 100 | 0 | | 2253 | 947 |
| 18/02/2023 | 99 | 2 | 85140 | 2474 | 844 |
| 19/02/2023 | 81 | 19 | 2340 | 1878 | 741 |
| 20/02/2023 | 100 | 0 | | 2071 | 923 |
| 21/02/2023 | 100 | 0 | | 2130 | 881 |
| 22/02/2023 | 100 | 0 | | 2444 | 882 |
| 23/02/2023 | 100 | 0 | | 2323 | 909 |

E-Banking - LU

| Day | Uptime (%) | Downtime (%) | Downtime (S) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------|--------------------|--------------------|
| 24/02/2023 | 100 | 0 | | 2080 | 913 |
| 25/02/2023 | 100 | 0 | | 2046 | 853 |
| 26/02/2023 | 100 | 0 | | 1992 | 731 |
| 27/02/2023 | 100 | 0 | | 2110 | 886 |
| 28/02/2023 | 100,0 | 0 | | 2077 | 897 |
| 01/03/2023 | 100 | 0 | | 2283 | 1028 |
| 02/03/2023 | 100 | 0 | | 2264 | 927 |
| 03/03/2023 | 100 | 0 | | 2388 | 1005 |
| 04/03/2023 | 100 | 0 | | 2540 | 893 |
| 05/03/2023 | 100 | 0 | | 1890 | 785 |
| 06/03/2023 | 100 | 0 | | 2162 | 891 |
| 07/03/2023 | 100 | 0 | | 2266 | 920 |
| 08/03/2023 | 100 | 0 | | 2399 | 962 |
| 09/03/2023 | 100 | 0 | | 2671 | 1185 |
| 10/03/2023 | 100 | 0 | | 2273 | 1056 |
| 11/03/2023 | 100 | 0 | | 2220 | 874 |
| 12/03/2023 | 100 | 0 | | 1583 | 759 |
| 13/03/2023 | 100 | 0 | | 2194 | 905 |
| 14/03/2023 | 100 | 0 | | 2198 | 932 |
| 15/03/2023 | 100 | 0 | | 2347 | 1004 |
| 16/03/2023 | 100 | 0 | | 2450 | 936 |
| 17/03/2023 | 100 | 0 | | 2335 | 920 |
| 18/03/2023 | 100 | 0 | | 2544 | 870 |
| 19/03/2023 | 84 | 17 | 2340 | 2420 | 796 |
| 20/03/2023 | 100 | 0 | | 2389 | 959 |
| 21/03/2023 | 100 | 0 | | 2532 | 901 |
| 22/03/2023 | 97 | 3 | 83580 | 2262 | 966 |
| 23/03/2023 | 99 | 1 | 0 | 2299 | 892 |
| 24/03/2023 | 100 | 0 | | 2165 | 888 |
| 25/03/2023 | 100 | 0 | | 2629 | 916 |
| 26/03/2023 | 100 | 0 | | 1643 | 716 |
| 27/03/2023 | 97 | 3 | 83580 | 2328 | 898 |
| 28/03/2023 | 100 | 0 | 0 | 2316 | 925 |
| 29/03/2023 | 100 | 0 | | 2252 | 1049 |
| 30/03/2023 | 100 | 0 | | 2536 | 991 |
| 31/03/2023 | 100 | 0 | | 2283 | 958 |

E-Banking Services: Performance Statistics

MultiLine

| Day | Uptime (%) | Downtime (%) | Downtime (S) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------|--------------------|--------------------|
| 01/01/2023 | 1 | 0 | 0 | 18231005 | 88 |
| 02/01/2023 | 1 | 0 | 0 | 466427 | 106 |
| 03/01/2023 | 1 | 0 | 0 | 421237 | 97 |
| 04/01/2023 | 1 | 0 | 0 | 574091 | 95 |
| 05/01/2023 | 1 | 0 | 0 | 383967 | 87 |
| 06/01/2023 | 1 | 0 | 0 | 1391227 | 93 |
| 07/01/2023 | 1 | 0 | 16105 | 79497807 | 83 |
| 08/01/2023 | 1 | 0 | 8347 | 23070996 | 87 |
| 09/01/2023 | 1 | 0 | 0 | 429854 | 88 |
| 10/01/2023 | 1 | 0 | 0 | 736776 | 94 |
| 11/01/2023 | 1 | 0 | 0 | 425391 | 96 |
| 12/01/2023 | 1 | 0 | 0 | 412330 | 104 |
| 13/01/2023 | 1 | 0 | 0 | 683205 | 101 |
| 14/01/2023 | 1 | 0 | 1712 | 85718087 | 81 |
| 15/01/2023 | 1 | 0 | 39980 | 12873386 | 366 |
| 16/01/2023 | 1 | 0 | 0 | 460638 | 82 |
| 17/01/2023 | 1 | 0 | 0 | 413660 | 85 |
| 18/01/2023 | 1 | 0 | 0 | 484772 | 84 |
| 19/01/2023 | 1 | 0 | 0 | 415586 | 86 |
| 20/01/2023 | 1 | 0 | 0 | 537523 | 86 |
| 21/01/2023 | 1 | 0 | 2307 | 77875772 | 81 |
| 22/01/2023 | 1 | 0 | 0 | 26307607 | 93 |
| 23/01/2023 | 1 | 0 | 0 | 383863 | 82 |
| 24/01/2023 | 1 | 0 | 0 | 438976 | 90 |
| 25/01/2023 | 1 | 0 | 0 | 401214 | 97 |
| 26/01/2023 | 1 | 0 | 0 | 464335 | 91 |
| 27/01/2023 | 1 | 0 | 0 | 685309 | 89 |
| 28/01/2023 | 1 | 0 | 1904 | 93774212 | 77 |
| 29/01/2023 | 1 | 0 | 0 | 24767611 | 85 |
| 30/01/2023 | 1 | 0 | 0 | 469483 | 86 |
| 31/01/2023 | 1 | 0 | 0 | 483129 | 84 |
| 01/02/2023 | 1 | 0 | 0 | 443094 | 83 |
| 02/02/2023 | 1 | 0 | 0 | 416532 | 89 |
| 03/02/2023 | 1 | 0 | 0 | 827042 | 93 |
| 04/02/2023 | 1 | 0 | 2324 | 77142444 | 104 |
| 05/02/2023 | 1 | 0 | 0 | 21491435 | 97 |
| 06/02/2023 | 1 | 0 | 0 | 404030 | 91 |
| 07/02/2023 | 1 | 0 | 0 | 438437 | 95 |
| 08/02/2023 | 1 | 0 | 0 | 414225 | 92 |
| 09/02/2023 | 1 | 0 | 0 | 457121 | 98 |
| 10/02/2023 | 1 | 0 | 0 | 517405 | 96 |
| 11/02/2023 | 1 | 0 | 2330 | 85215195 | 87 |
| 12/02/2023 | 1 | 0 | 0 | 18771095 | 126 |
| 13/02/2023 | 1 | 0 | 0 | 362715 | 94 |
| 14/02/2023 | 1 | 0 | 0 | 403900 | 95 |
| 15/02/2023 | 1 | 0 | 2520 | 581016 | 100 |
| 16/02/2023 | 1 | 0 | 0 | 419184 | 98 |
| 17/02/2023 | 1 | 0 | 0 | 481868 | 100 |
| 18/02/2023 | 1 | 0 | 2298 | 76497778 | 98 |
| 19/02/2023 | 1 | 0 | 0 | 29114033 | 109 |
| 20/02/2023 | 1 | 0 | 0 | 533868 | 93 |
| 21/02/2023 | 1 | 0 | 0 | 435300 | 99 |
| 22/02/2023 | 1 | 0 | 0 | 394641 | 96 |
| 23/02/2023 | 1 | 0 | 0 | 432454 | 106 |

E-Banking Services: Performance Statistics

MultiLine

| Day | Uptime (%) | Downtime (%) | Downtime (S) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------|--------------------|--------------------|
| 24/02/2023 | 1 | 0 | 0 | 859565 | 106 |
| 25/02/2023 | 1 | 0 | 2377 | 79098215 | 115 |
| 26/02/2023 | 1 | 0 | 0 | 14388070 | 112 |
| 27/02/2023 | 1 | 0 | 0 | 447076 | 102 |
| 28/02/2023 | 1 | 0 | 0 | 430856 | 101 |
| 01/03/2023 | 1 | 0 | 0 | 479577 | 101 |
| 02/03/2023 | 1 | 0 | 0 | 420692 | 100 |
| 03/03/2023 | 1 | 0 | 0 | 738433 | 101 |
| 04/03/2023 | 1 | 0 | 2312 | 73707024 | 105 |
| 05/03/2023 | 1 | 0 | 0 | 20233678 | 97 |
| 06/03/2023 | 1 | 0 | 0 | 462380 | 100 |
| 07/03/2023 | 1 | 0 | 0 | 426976 | 97 |
| 08/03/2023 | 1 | 0 | 0 | 423985 | 100 |
| 09/03/2023 | 1 | 0 | 0 | 445906 | 98 |
| 10/03/2023 | 1 | 0 | 0 | 519083 | 101 |
| 11/03/2023 | 1 | 0 | 1917 | 83360074 | 101 |
| 12/03/2023 | 1 | 0 | 0 | 24610266 | 104 |
| 13/03/2023 | 1 | 0 | 0 | 463358 | 99 |
| 14/03/2023 | 1 | 0 | 0 | 395653 | 100 |
| 15/03/2023 | 1 | 0 | 0 | 431168 | 104 |
| 16/03/2023 | 1 | 0 | 0 | 422922 | 101 |
| 17/03/2023 | 1 | 0 | 0 | 402729 | 106 |
| 18/03/2023 | 1 | 0 | 2316 | 84626280 | 111 |
| 19/03/2023 | 1 | 0 | 0 | 19811259 | 102 |
| 20/03/2023 | 1 | 0 | 0 | 419305 | 99 |
| 21/03/2023 | 1 | 0 | 0 | 449016 | 96 |
| 22/03/2023 | 1 | 0 | 0 | 416809 | 104 |
| 23/03/2023 | 1 | 0 | 0 | 444560 | 102 |
| 24/03/2023 | 1 | 0 | 0 | 654757 | 110 |
| 25/03/2023 | 1 | 0 | 2294 | 75672203 | 135 |
| 26/03/2023 | 1 | 0 | 0 | 21537535 | 119 |
| 27/03/2023 | 1 | 0 | 0 | 420976 | 100 |
| 28/03/2023 | 1 | 0 | 0 | 411330 | 102 |
| 29/03/2023 | 1 | 0 | 0 | 454601 | 96 |
| 30/03/2023 | 1 | 0 | 0 | 438395 | 103 |
| 31/03/2023 | 1 | 0 | 0 | 664963 | 102 |